



# Meath County Council Commuter Survey



Nov '19

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### A. Background

- Meath County Council are keen to develop initiatives to reverse the trend of outbound commuting from County Meath.
- Research was commissioned in three parts as follows:

#### **CENSUS** Data

- Individual town profiles
- National context
- Segment sizing

#### COMMUTER Survey

- Commuter Profiling
- Attitudes to commuting
- Willingness to Change

#### QUALITATIVE Research

- Explore barriers & incentives to changing
- Segment pen pictures
- The project objectives, and specific objectives for each project part, are outlined in the following slides.





### B. Overall Objectives

- The overall project objective is to reverse the trend of outbound commuting from County Meath though:
  - → Greater insight of the skills base available within the county.
  - → Develop a network of co-working spaces.
  - → Attract investment into the county by employers.



- The research objectives were outlined as follows:
  - Analyse commuter profiles and assess desire to live and work Meath
  - 2. Test attitudes to remote working/teleworking & perceptions of employers' willingness.
  - 3. Test the reaction to hubs and willingness/intentions to use them.
  - 4. Identify key segments willing to use hubs.





### B. Objectives: Census Data

- Census data was examined so as to gather insights into the skills base available within the county.
  - → The project team is most grateful to the CSO for permission and access to the POWSCAR (Place of Work School or College) data.
- The overall objective of the POWSCAR analysis was to build a comprehensive understanding of commuting profiles in Meath.



- → To chart the commuting patterns associated with towns and regions.
- → To assess the demographics of commuters in Meath.
- → To correlate commuting behaviours with other demographic factors (age, family structure, education etc.)
- → To pinpoint skills and talents bases across the county.



### B. Objectives: Commuter Survey

- An online survey of commuters leaving the county for work was promoted widely online, through social media, on national and local print media, radio and via VMS signs on key commuter routes.
- The overall objective of the online survey was to assess attitudes to outbound commuting in Meath:
  - → Expand on POWSCAR mobility data.
  - → Detaile profiles of occupation and skills.
  - → Measure attitudes and satisfaction with commuting.
  - → Explore attitudes to remote working, including hubs.
  - → Identify key segments willing to use hubs.
  - → Quantify the segments in the county by weighting the data using POWSCAR weights.
- In order to correlate variables, and to allow accurate market sizing, the commuter survey included a range of census mobility questions.





## B. Objectives: Qualitative Focus Groups

- Four focus groups discussed in-depth commuting, work/life balance, attitudes to remote working & reaction to hub specifics.
- The primary objective from the qualitative research was to sense check & grow understanding of the segments identified.
  - → Explore contexts of travel, residence & workplace decision-making.
  - → Expand on drawbacks and benefits to working within the county.
  - → Devise Segment pen pictures and key hooks/barriers





- The Commuter Survey was promoted widely on social media, in local and national press, and on radio under the slogan "Shape your next Journey".
- A prize draw with 5 x €50 All for One vouchers was organised within each county with winners selected at random each week.
- Survey participants were asked if they wished to be contacted for further research on the topic, and the focus groups were recruited from this sample.
- POWSCAR analysis was conducted by Interactions in-house with the kind permission of the Central Statistics Office





## D. Snap Summary: Top 5 Findings in Meath



Satisfaction

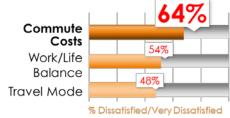
Dissatisfaction

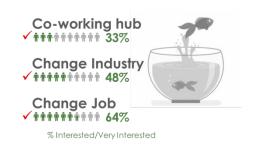
Interest

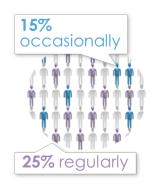
**Current Remote Working** 

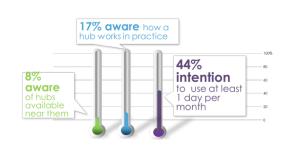
**Hub Attitudes** 











- 1. Commuters are **largely satisfied** with where they work & live.
- 2. But many are dissatisfied with travel between home & work.
- 3. High desire registered to work closer to home.
- 3. Two in five (39%) are already working from home either occasionally or regularly.
- 5. Despite interest in hubs, awareness is low.

Significant public education will be required to bring hubs mainstream.

#### D. MEATH KEY FINDINGS

59% of commuters travel outside the county to work, with 4 in 5 (80%) travelling by car, and 13% by train or bus.

Only 1 in 3 (34%) commuters outside the county is satisfied with their mode of travel.

62% of those commuting outside have third level qualifications compared with 43% of those commuting inside the county.

39% currently work from home occasionally with a higher incidence in banking and tourism & hospitality.



- 1. While Navan has the largest number of worker residents, **Ratoath/Ashbourne** has the highest number commuting outside of the county to work at 74%, compared with 59% for all Meath.
  - Ratoath/Ashbourne residents are significantly more satisfied with residence area, travel mode, work/life balance
    and commuting costs.
  - Only 58% of Ratoath/Ashbourne commuters are interested in changing jobs to work closer to home this is significantly lower than the whole sample for Meath (64%).
- 2. Similarly, Dunshaughlin residents are more satisfied with their current job, work/life balance and commuting costs.
  - 59% are interested in changing jobs to work closer to home
- 3. On the other hand, **Trim**, **Navan** and **Kells** residents tend to be significantly less satisfied (1 in 3) with work life balance (36%).
  - Trim (68%), Navan (68%) and Kells (64%) are interested in changing jobs to work closer to home.
- 4. Navan residents are also significantly less satisfied than the whole sample with:
  - residence area (81%)
  - travel mode (28%)
  - work-life balance (24%)
  - commuting costs (12%).
  - Those leaving Navan tend to spend significantly longer travelling versus people travelling out of other towns in the county.





# 1. Census Data: POWSCAR 2016





## MEATH COUNTY Workers and Commuters



TOWN	ALL WORKERS	COMMUTING WITHIN MEATH	COMMUTING OUTSIDE MEATH
COUNTY MEATH	82,607	25,377	36,460
<ul> <li>Navan</li> </ul>	12,849	5,989	3,867
Ratoath/Ashbourne	10,404	2,080	6,012
<ul> <li>Laytown/Bettystown</li> </ul>	4,712	596	2,996
• Trim	4,174	1,764	1,412
<ul> <li>Dunshaughlin</li> </ul>	2,621	613	1,380
• Kells	2,555	1,320	627
• Enfield	1,423	200	916

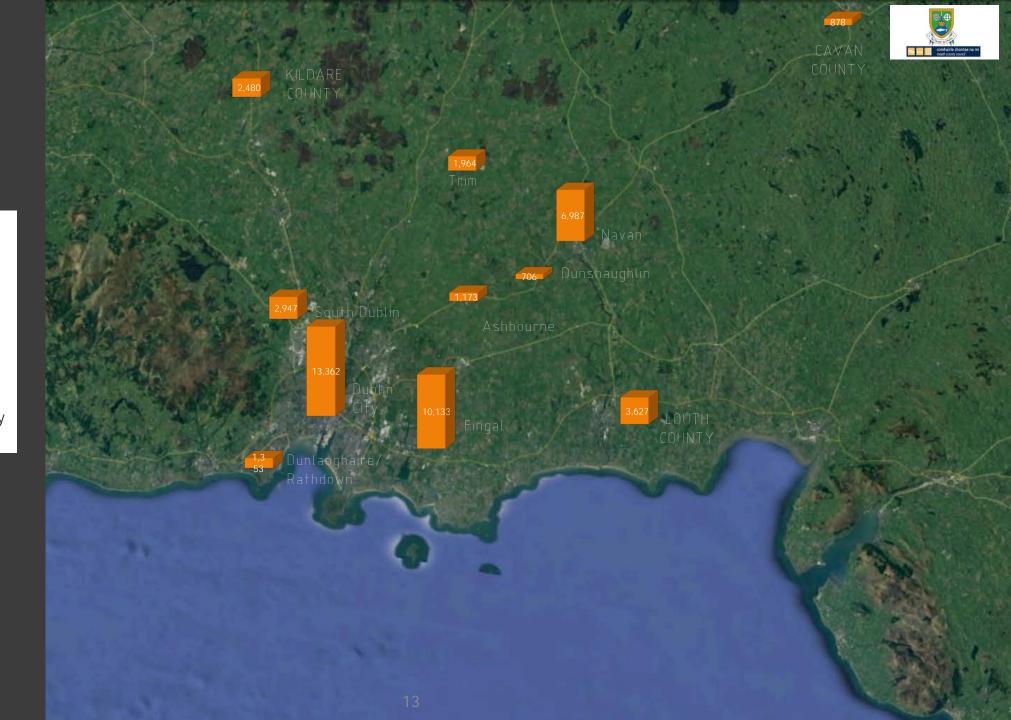
- ❖ The total working population in County Meath is 82,607.
- ❖ 25,377 workers travel to work within the county and 36,460 commute to work outside the county. Those working from home, outside the country, and without a fixed place of work are excluded.
  - Navan has the largest number of worker residents, and Ratoath/Ashbourne has the highest number commuting outside of the county to work.



## MEATH COUNTY COMMUTER FLOWS

Dublin City registered the highest number of commuters out of County Meath at 13,362 while 10,133 Meath residents travel to Fingal for work.

Within the county, Navan is the most commuted to destination for work (n = 6.987), followed by Trim (n = 1.964).



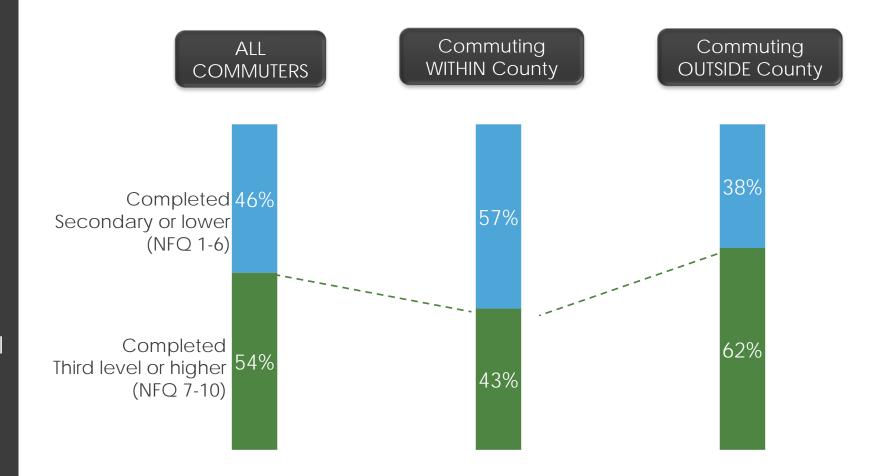
Source: Census '16 (POWSCAR)

## MEATH COUNTY EDUCATION LEVELS





 Those who are educated to third level tend to travel further for work.

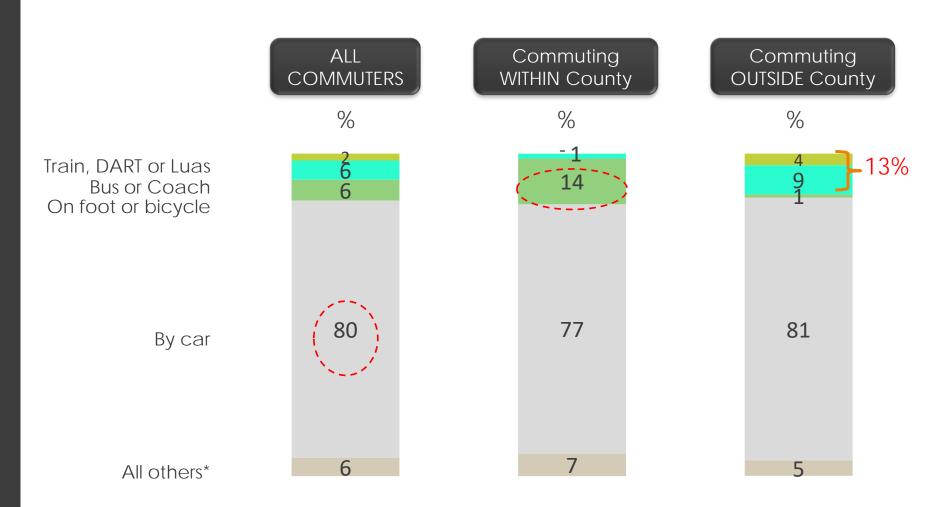




## MEATH COUNTY Transport Modal Split

Comhairle chontae na mi

- 4 in 5 (80%) commuters in County Meath travel to work by car.
- 13% of commuters out of the county travel by train or bus.
- Unsurprisingly, walking & cycling tend to be within county journeys at 14% of travel mode.



\*Others includes motorbike, scooter, van, & lorry

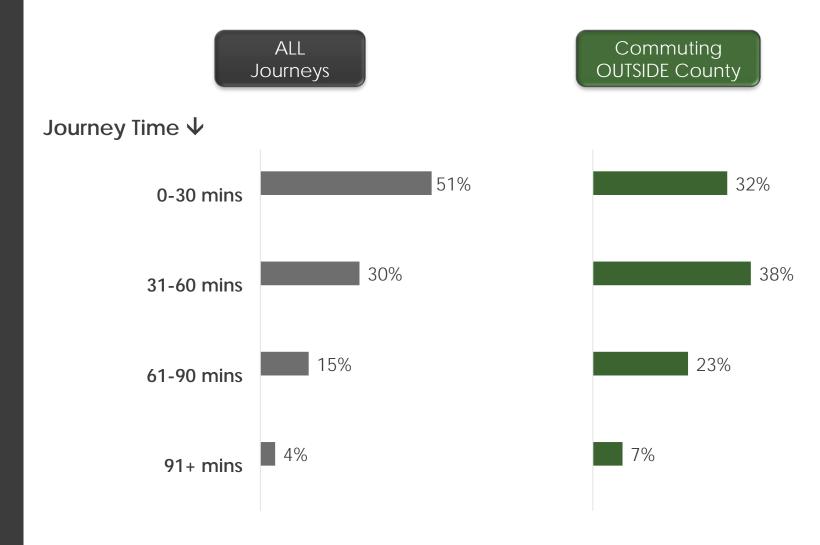


## MEATH COUNTY JOURNEY TIMES

Combaile chontae na m

- Half of all commutes in Meath take under half an hour.
- However 2 in 3 commutes outside the county take longer.

JOURNEY DEPARTURE TIMES				
	ALL MEATH			
Before 6:30	14%			
6:30-7:00	14%			
7:01-7:30	14%			
7:31-8:00	16%			
8:01-8:30	16%			
8:31-9:00	12%			
9:01-9:30	5%			
After 9:30	9%			















- 3,312 individual respondents entered the survey
- resulting in 2,780
   completed
   interviews with the
   key target in
   employment outside
   the county.

3312

2780

**Survey Entries** 

**Complete Interviews** 

(Meath residents, employed, and commuting outside the county for work)



#### Travel Mode



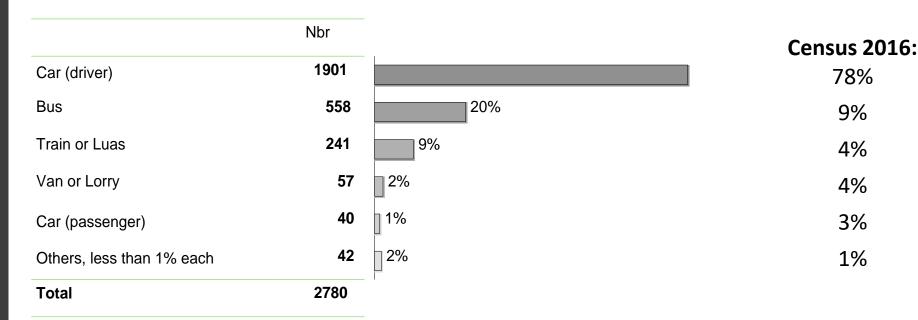
78%

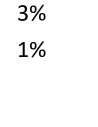
9%

4%

4%

 Travellers by train and bus were over-represented in the survey versus the POWSCAR data.



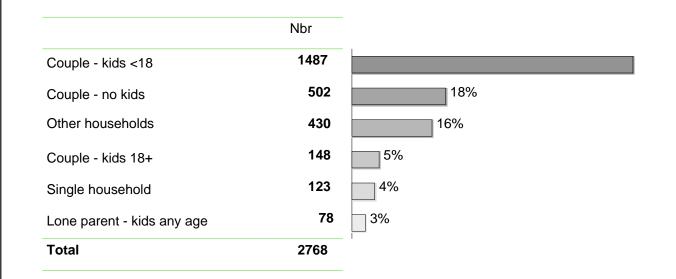




#### Household Profiles



 Household profile fell out broadly in line with Census 2016.



#### 56% 15%

Census 2016

6% 11%

6%

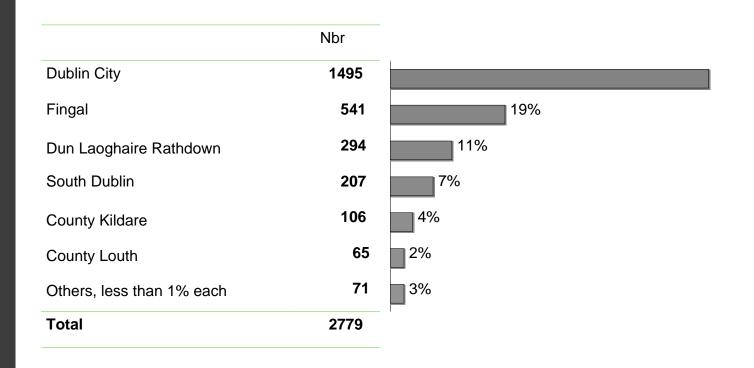
7%



#### Area of Work



 The vast majority of responses came from those working in Dublin.



#### Census 2016

37%

37/0	
28%	
4%	
8%	
7%	

10%

7%



#### **Education Levels**

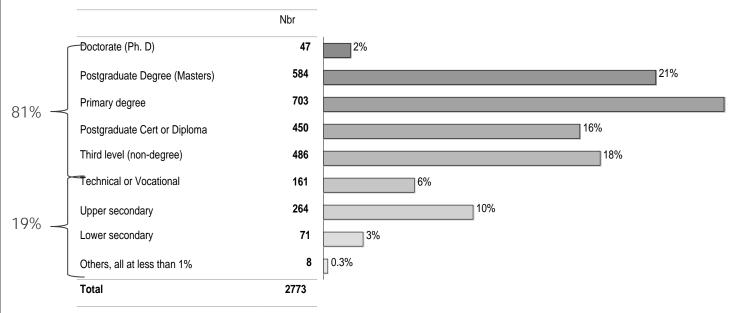


**Census 2016** 

62

38

Survey respondents were very highly educated.









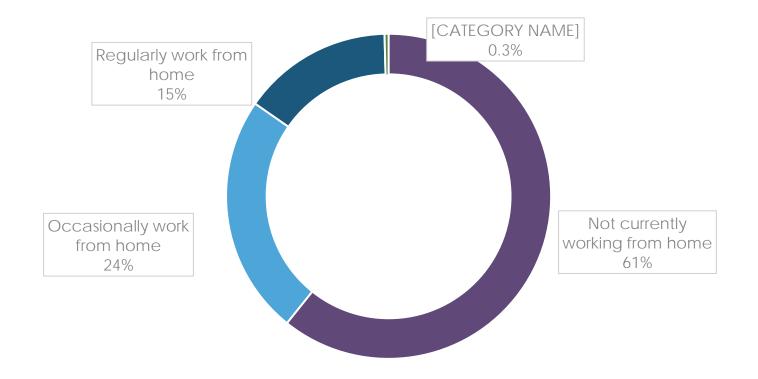
# 2.1 Commuter Survey Skills Base & Remote Working

## MEATH COUNTY REMOTE WORKING

combate chortuse as and

2 in 5 respondents currently work from home either occasionally or regularly.

Use of co-working hubs is very niche at present within the county.



- Not currently working from home
- Occasionally work from home
- Regularly work from home
- Co-working hub



#### MEATH COUNTY SKILLS BASE



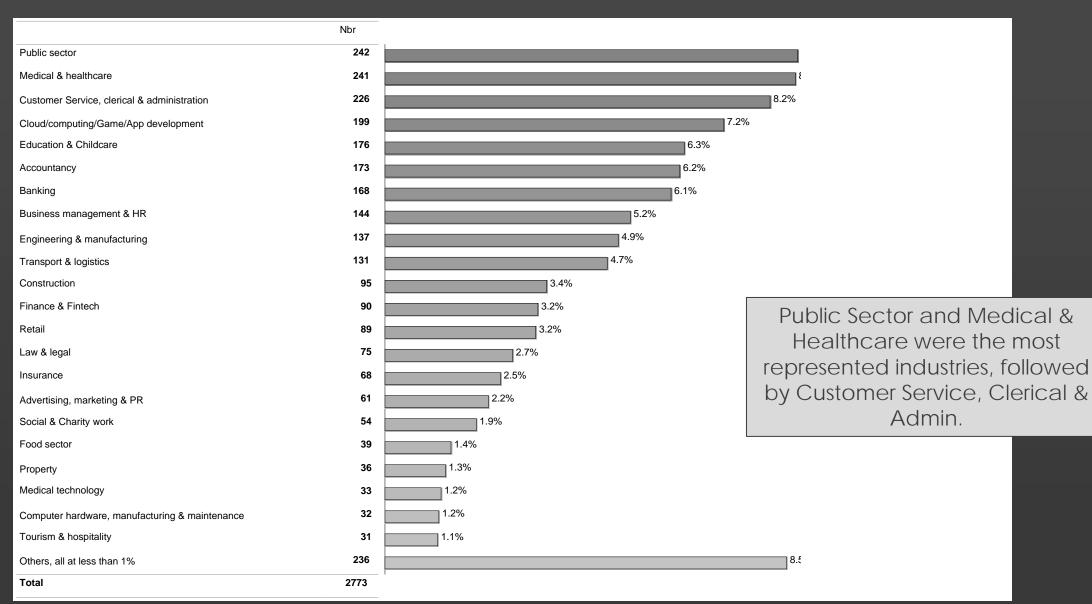


Table 2.2 Incidence of Remote Working X Employment Area

	Not currently working remotely	Occasionally work from home	Regularly work from home	Co-working hub
Public sector	79%	14%	7%	0%
Medical & healthcare	83%	10%	8%	0%
All others, less than 1%	56%	26%	18%	0.8%
Customer Service, clerical & administration	82%	12%	6%	0.4%
Cloud/computing/Game/App development	25%	46%	29%	0%
Accountancy	44%	29%	26%	1%
Education & Childcare	80%	13%	6%	0%
Banking	45%	33%	21%	2%
Business management & HR	42%	33%	24%	0%
Engineering & manufacturing	64%	28%	8%	0%
Transport & logistics	70%	20%	10%	0%
Construction	77%	16%	6%	1%
Finance & Fintech	24%	43%	32%	0%
Retail	80%	13%	7%	1%
Law & legal	65%	24%	11%	0%
Insurance	46%	35%	18%	1%
Advertising, marketing & PR	38%	39%	23%	0%
Social & Charity work	69%	26%	6%	0%
Food sector	67%	23%	10%	0%
Property	53%	31%	17%	0%
Computer hardware, manufacturing & maintenance	56%	19%	25%	0%
Medical technology	38%	41%	22%	0%
Tourism & hospitality	58%	26%	13%	3%
Total	61%	24%	15%	0.4%

Remote working varies widely by industry with a higher incidence in banking and tourism & hospitality.



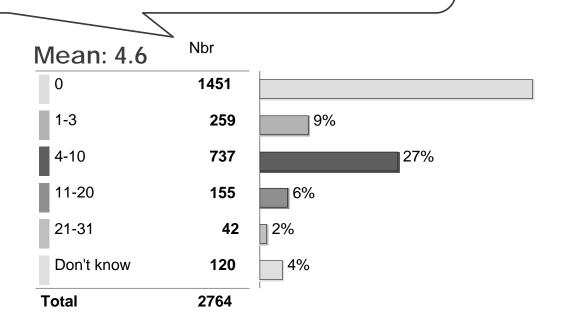
## **MEATH COUNTY**REMOTE WORKING

At present, just under half say they would use a hub if it was available.

Of those who would use a hub, the average expected use was about 1 day per week.



Q. If available, how many days per month would you use a co-working hub?









## 2.2 Commuter Survey

(1) SATISFACTION LEVELS

(11) ATTITUDES TO FLEXIBLE WORKING

## **MEATH COUNTY**SATISFACTION LEVELS

- Ratoath, Trim and Athboy residents registered highest satisfaction with where they live.
- Travel Mode attracted higher ratings in Ashbourne and Drogheda.
- Ashbourne and Dunshaughlin are most satisfied with their work/life balance.
- Ratoath, Dunshaughlin and Enfield registered the highest satisfaction with commuting costs.
- Navan residents registered lower satisfaction with their residence area and travel mode.
- Kells registered lowest satisfaction with the costs of their commute.



#### Satisfaction X Town

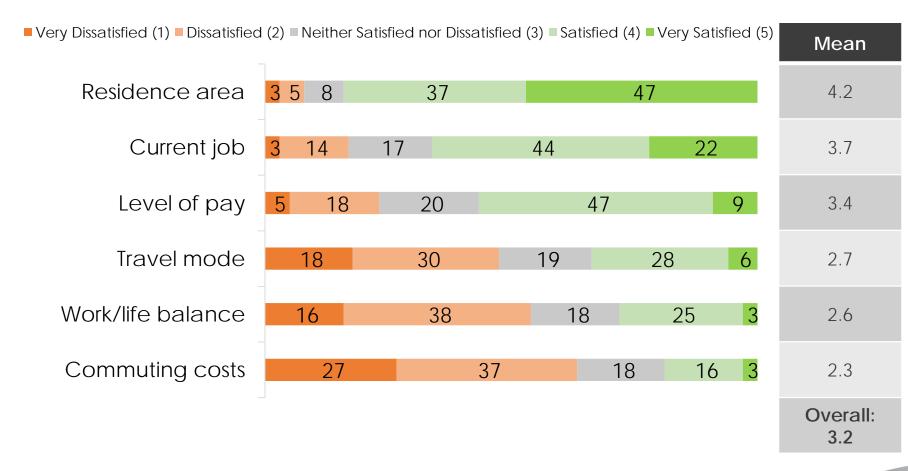
	Residence area	Current job	Level of pay	Travel mode	Work/life balance	Commu ting costs
Trim	4.3	3.6	3.3	2.6	2.4	2.2
Ratoath/Ashbourne	4.3	3.7	3.4	2.9	2.8	2.5
Kells (Ceannanus Mór)	4.2	3.6	3.2	2.6	2.3	1.9
Drogheda	4.2	3.6	3.4	3.0	2.7	2.3
Laytown - Bettystown - Mornington - Donacarney	4.2	3.6	3.5	2.7	2.5	2.2
Dunshaughlin	4.2	3.9	3.5	2.7	2.9	2.5
Enfield	4.1	3.8	3.4	2.9	2.7	2.6
Navan (An Uaimh)	4.1	3.6	3.4	2.6	2.5	2.1



## MEATH COUNTY SATISFACTION LEVELS



- Over 4 in 5 (84%) of Meath commuters are satisfied/very satisfied with where they live.
- Over 2 in 3 (66%) are satisfied or very satisfied with their current job.
- Only 1 in 3 commuters
   outside the county is
   satisfied with their mode
   of travel however.



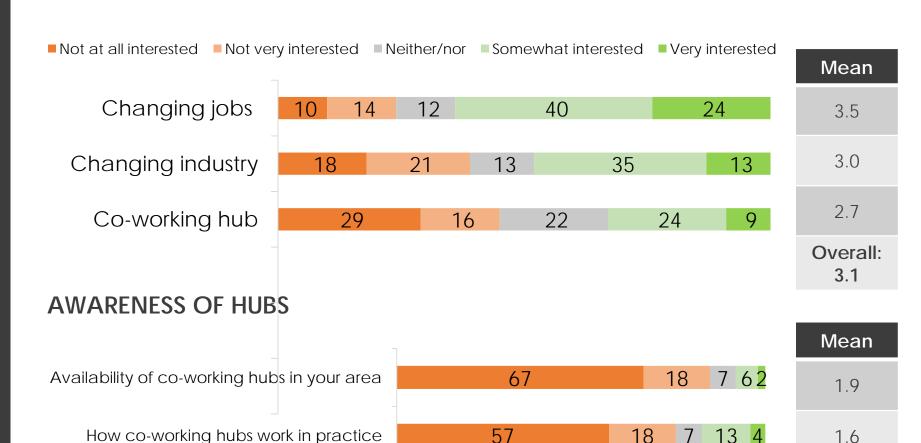


## MEATH COUNTY ATTITUDES TO FLEXIBLE WORKING SOLUTIONS

- Highest interest in changing jobs to work closer to home (64% somewhat or very interested).
- However, almost half (48%) said they were interested in working closer to home in a different industry.
- Only 1 in 5 (19%) felt they were somewhat or very familiar with how hubs work.



#### INTEREST IN WORKING CLOSER TO HOME:



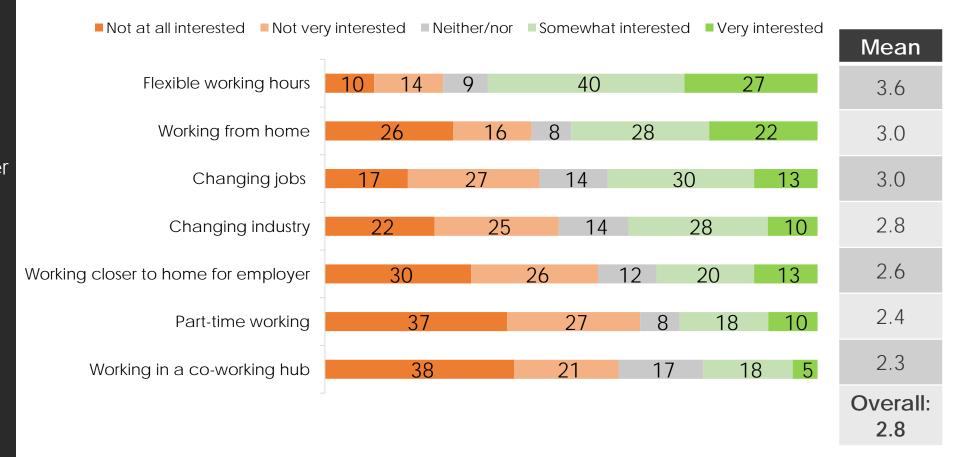
Overall:

## MEATH COUNTY ATTITUDES TO FLEXIBLE WORKING SOLUTIONS

- Highest FEASIBILITY (67%) in flexible working hours followed by working from home (50%).
- 2 in 5 (43%) said that changing jobs to work closer to home was feasible while working closer to home in a different industry was feasible for 38%.
- Working closer to home for current employer was feasible for 1 in 3 (33%) and part time working for 28%.
- 1 in 4 (23%) felt that working in a co-working hub was feasible.

### comhairle chontae na n

#### **FEASIBILITY:**





## MEATH COUNTY ATTITUDES TO FLEXIBLE WORKING SOLUTIONS

Comhairle chontae na m

#### **FEASIBILITY x TOWN: Table of Means**

- Working closer to home in different job or industry is least feasible in Dunshaughlin and Ratoath/Ashbourne and most feasible in Navan.
- There were no other significant differences between the towns.

	Ratoath/Ashbourne	Dunshaughlin	Enfield	Kells (Ceannanus Mór)	Laytown - Bettystown - Mornington - Donacarney	Navan (An Uaimh)	Trim
Working in a co-working hub	2.4	2.4	2.2	2.3	2.4	2.3	2.4
Flexible working hours	3.6	3.7	3.6	3.5	3.7	3.6	3.7
Part-time working	2.4	2.4	2.4	2.3	2.4	2.3	2.5
Working from home	3.0	3.2	3.0	2.8	3.2	3.0	3.1
Changing jobs to work closer to home	2.8	2.8	2.9	3.0	2.9	3.1	3.0
Working closer to home in a different industry	2.7	2.6	2.7	3.0	2.7	2.9	2.8
Working closer to home for your current employer	2.5	2.6	2.6	2.7	2.5	2.7	2.5







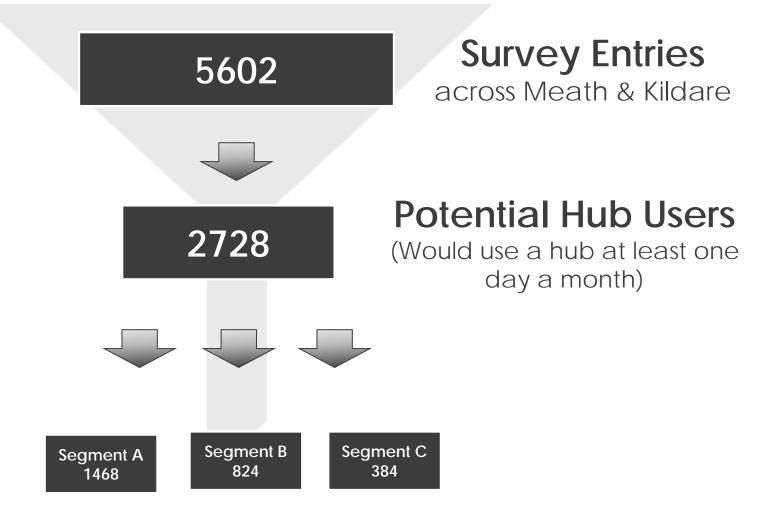
# 3. Hub Commuter Segments Identified



#### **SEGMENTATION**



- To identify a number of different SEGMENTS who indicate they are willing to change behaviour
- K-means classification gathers individuals into homogenous classes in terms of the variables under consideration:
  - Satisfaction with current situation,
  - Interest in and feasibility of hubs
- Three segments were identified amongst those who said they would use a hub at least 1 day a month.



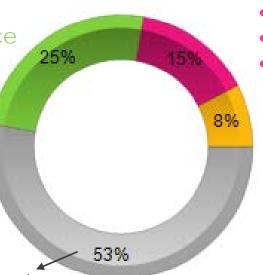


#### **SEGMENTS OVERVIEW**



#### Class A (25%)

- Lowest interest
- High agency/ choice
- Lowest change
- Employers less amenable



Would <u>not</u> use a hub at least one day a month

	Q.15 If available, how many days	
	per month would you use a co-working hub?	
ClassA		3.6
ClassB		10.4
ClassC		28.0

#### Class B (15%)

- High interest
- Highest agency /choice
- Employers more amenable

#### Class C (8%)

- High interest
- Lowest agency/ choice
- Highest change
- Employers not amenable

#### Size of the Prize (Unweighted):

Total Commuters Outside Meath	36,460
Class A (25%)	9,115
Class B (15%)	5,469
Class C (8%)	2,916



### **SEGMENT A (25%)**

comhairle chontae na n

- Higher education
- Professional/ Managerial
- Work in
   Business/HR/
   Advertising/Design
   /Healthcare
- Fewer children
- Home owners
- More likely to be female

- Most satisfied with current situation
  - → Shortest journeys
  - → Leave home later in the morning
- Most likely to already work from home also
- Least likely to want to change current jobs or industry to work closer to home
  - → less feasible for them
- Least interest in hubs
  - → Average expected use of 1 to 7 days a month

Oualitative analysis amongst Segment A confirmed that this group has low overall hub appetite. This was in the most part due to practical considerations e.g. happy already, short commute to work, or inappropriate job type (postman, teacher, MD).



### **SEGMENT B (15%)**

Comhairle chontae na nach contractae na

- Higher education
- Professional/Man agerial/Technical
- Work in banking/ engineering manufacture/ networks/design
- More likely to rent

- Less satisfied with current situation vs Segment A.
  - → Longest journeys
  - → Leave home earlier in the morning
- More likely to already work from home
- More likely to change current job/industry to work closer to home
  - → Or work for current employer
- Highest interest in hubs
  - → More knowledgeable
  - → Would be more feasible for them
  - → Would use 7 to 16 days a month
- Part-time or Flexi-time also more feasible for them



This segment was validated and refined in the qualitative stage. Segment B emerges as the Professional Segments (Early Professionals & Established Professionals).

### SEGMENT C (8%)

comhairle chontae na n

- Less highly educated
- Administrative/ Secretarial/ Skilled/Manual
- Work in public sector/retail/ media/transport/ construction/loT
- More likely to live in shared accommodation

- Least satisfied with current situation
  - → Longer journeys
  - → Leave home earliest in the morning
- Least likely to already work from home
  - → Less feasible for them
- Most likely to change current job/industry to work closer to home
  - → Most feasible for them too <u>but not for current employer</u>
- Higher interest in hubs
  - → Would use 20+ days a month
  - → But see them as less feasible
  - → And are less aware of how they work

High overall
Hubs potential
(albeit niche)

This segment was validated and refined in the qualitative stage. Segment C emerges as the "9-5 worker" segment.





# 4. SEGMENT PROFILES



#### FOCUS GROUPS

#### Group 1

High interest in hubs, children under 12, aged 25-44

#### Group 2

High interest in hubs, no children, aged under 34

#### Group 3

High interest in hubs, older children, aged 45+

#### Group 4

Less interested in hubs but interested in remote/ flexible/ working from home/reduced salary /change job/industry.

### **QUALITATIVE RESEARCH**



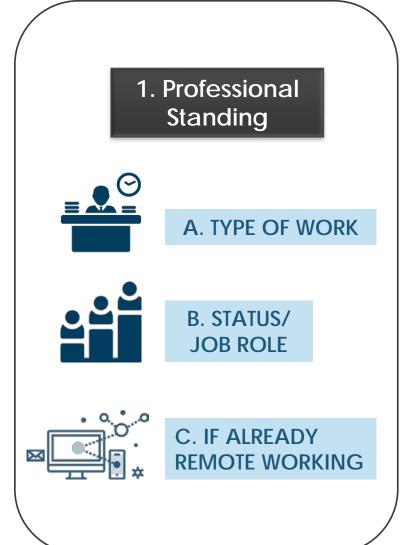
Segmentation of the commuter survey data identified approx. 48% of respondents as being potential hub users, and a series of focus groups was carried out amongst this key target group:

Group	Hub Attitudes	Profession	Family Stage	Age	Segment
1	High interest	Professionals	Younger	<35	Segment B
2	High interest	Professionals	Family life-stage	35-45	Segment B
3	High interest	Self-employed/ administrative/ skilled services	Mix established families and no kids	45+	Segment C
4	Lower interest	Professionals	Mixed life-stages	30-50	Segment A

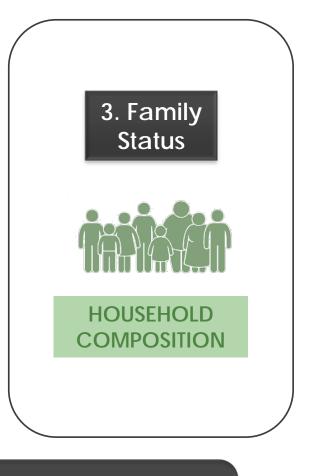
- In-depth discussion of commuting, work/life balance.
- In-depth discussion of remote working solutions.
- Reaction to hub specifics.
- Validation/refinement of segments.

### 3 CORE Factors Influencing Hub Appetite





2. Residence Area **DAILY COMMUTE** 



The following slides present findings from the consumer survey in the context of qualitative focus group insights.



### Type of Work X Hub Appetite





"With a lap top and good wifi, I can basically work anywhere."

#### TYPE OF WORK

- Clear synergies can be seen between type of work and appetite for hub working.
- Most who said they would use a hub feel their type of work would be amenable with hubs:
  - Many working across time zones.
  - Data based, or client service offerings.

Occupation	Low Hub Intentions	ClassA	ClassB	ClassC
Medical & healthcare	12%	7%	4%	8%
Customer Service, clerical & administration	9%	9%	10%	11%
Cloud/computing/Game/App development	7%	11%	13%	10%
Public sector	8%	7%	9%	14%
Education & Childcare	10%	5%	4%	5%
Accountancy	7%	9%	7%	7%
Engineering & manufacturing	7%	6%	6%	4%
Banking	5%	7%	10%	6%
Business management & HR	4%	9%	7%	5%
Transport & logistics	5%	4%	3%	5%
Retail	5%	2%	2%	5%
Construction	5%	3%	3%	5%
Finance & Fintech	3%	4%	5%	3%
Law & legal	3%	3%	3%	3%
Advertising, marketing & PR	2%	4%	5%	2%
Insurance	2%	4%	3%	2%
Social & Charity work	2%	3%	3%	1%
Food sector	2%	1%	1%	1%
Tourism & hospitality	2%	1%	1%	0.6%
Computer hardware, manufacturing & maintenance	1%	2%	1%	1%



Source: Commuter Survey + Focus Groups

### Current Remote Working X Hub Appetite





#### **CURRENT REMOTE WORKING**

 A high proportion who indicated they would use hub were already working from home. "If there was some of offices to rent for an hour. If you are meeting a client.
Sometimes that is all you need."

"I'm at the kitchen table & it all falls apart once the kids come home or I need to video conference."

"I am going to hotel rooms to make calls at the moment. It would be great to be able to pop into somewhere proper."

- Hubs are seen to offer distinct advantages for those currently working at home:
  - ✓ Facilities wi-fi, printer, desks.
  - Appreciate clear demarcation of home vs work.

Current Remote Working	Low Hub Intentions	ClassA	ClassB	ClassC
No, Never	62%	34%	39%	60%
No, not anymore	5%	6%	7%	9%
Yes, regularly work remotely from home	11%	19%	19%	10%
Yes, occasionally work remotely from home	22%	41%	35%	22%
Yes, co-working hub	0.7%	0%	0.2%	0%
Unable due to employer decision or nature of work	<1%	<1%	0.2%	0%



Source: Commuter Survey + Focus Groups

### Job Role X Hub Appetite





#### STATUS/JOB ROLE

- Hubs require level of trust and investment (both tangible and cognitive) on the part of employers & co-workers.
  - Job status impacts on personal agency to determine hub working.

ob Role	Low Hub Intentions	ClassA	ClassB	ClassC
Skilled services	6%	3%	3%	5%
Manager, director or senior official	18%	30%	26%	18%
Professional	39%	40%	40%	37%
Associate professional or technical	8%	9%	11%	9%
Administrative and secretarial	15%	14%	17%	21%
Skilled trade	7%	2%	2%	4%
Operatives, manual or general workers	5%	1%	1%	4%
Intermediate skilled	2%	1%	0.9%	2%

Job Tenure	Low Hub Intentions	ClassA	ClassB	ClassC
1 year	16%	18%	19%	22%
2 years	11%	10%	12%	9%
3-5 years	22%	25%	27%	23%
6-10 years	15%	17%	15%	16%
10+ years	36%	31%	27%	30%

"Having that level of flexibility depends on your team and your boss."

"My company brought in flexible working about a year ago but straight away then a memo went around our department that we weren't to apply for it."

"I'm on a contract. That is only available for the permanent staff."



### Residence X Hub Appetite





#### **DAILY COMMUTE**

- Hubs appetite can be seen to track closely with length of journey.
- All hub segments cited long and onerous daily travel arrangements.
  - → Nb. Impact of household profile on departure times (see next slide).

Journey Length	Low Hub Intentions	ClassA	ClassB	ClassC
Less than 30 minutes	4%	2%	2%	3%
30 - 60 minutes	38%	36%	29%	31%
61 - 90 minutes	41%	46%	48%	46%
91- 120 minutes	13%	13%	16%	14%
121 - 180 minutes	4%	3%	4%	4%
More than 180 minutes	1%	0.8%	1%	2%

Departure Time	Low Hub Intentions	ClassA	ClassB	ClassC
Before 6.30	30%	24%	24%	29%
6.31-7.00	21%	24%	21%	22%
7.01-7.30	22%	22%	28%	24%
7.31-8.00	14%	17%	14%	11%
08.01 – 08.30	7%	8%	6%	6%
08.31 – 09.00	3%	3%	3%	2%
09.01 - 09.30	2%	2%	3%	2%
After 9.30	2%	1%	1%	3%

"I figured out that I have spent a month already commuting this year. It's crazy. You just want to sleep then when you get home." "I just won't get the money or the same type of job if I don't work in Dublin." "I've been living in the town for 30 years and the roads just get worse and worse." "I like living where I grew up but the travel is a nightmare."



Source: Commuter Survey + Focus Groups

### Family Status X Hub Appetite





"I am 2 hours getting home and when I get there my daughter is just going to bed." "I go in early and my wife works late so we are almost working in shifts, just to collect the kids from creche." "When I do have kids, it would be nice to be able to spend time with them"

- Need to be in place at certain times is simply not congruent with long journeys on public transport.
- Hubs interest & appeal is heightened amongst those with responsibility for family members.
  - → Mainly those with children, but also niche incidence of those caring for elderly parents.

Household Profile	Low Hub Intentions	ClassA	ClassB	ClassC
Couple - kids <18	49%	51%	54%	54%
Couple - no kids	20%	21%	19%	17%
Other households	18%	15%	13%	17%
Couple - kids 18+	5%	6%	6%	5%
Single household	5%	5%	4%	4%
Lone parent - kids any age	2%	2%	4%	3%
Living Arrangements	Low Hub Intentions	ClassA	ClassB	ClassC
Living with partner/spouse	75%	78%	79%	77%
Living with parents	10%	9%	7%	10%
Not sharing with other adults	8%	7%	8%	7%
Living with other family	5%	4%	4%	3%
Sharing with adults, non-family	3%	2%	2%	4%



Source: Commuter Survey + Focus Groups

#### **SEGMENTS REFINED**

Refinement of the quantitative segments from the commuter survey - 2 segments become 3.

Possible to plot the segments on two key dimensions:

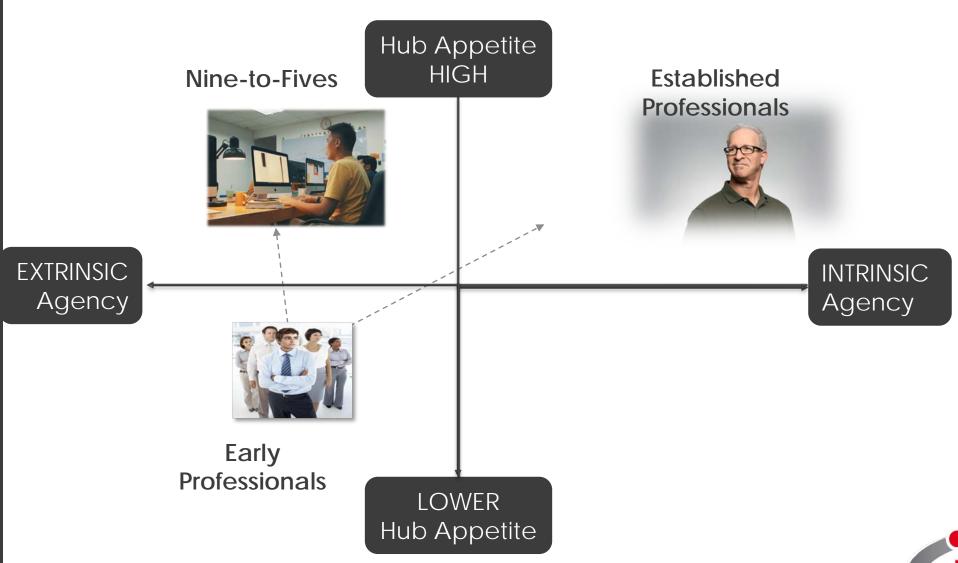
- Agency capacity to act
- Hub appetite

Segment personas identified:

- Nine-to-Fives
- Established Professionals
- Early Professionals

### SEGMENT PEN PICTURES







### Pen Picture: Established Professional



"We are completely set up for remote working. I work from home but I have direct reports so that's not feasible all the time. It's outcome based, the company doesn't care where you are once outcomes are achieved." Est. Prof.

"Convenience for me is the big thing. I wouldn't dream of driving into town except off-peak. I'm on flexi-time, core hours are 10 to 4. I wouldn't dream of sitting in traffic." Est. Prof.

"Working with US companies is very handy because they are behind us. Come into work for 10 and rush hour traffic gone from roads then." Est. Prof.

#### Demographics

- Broad mix of early and established family structures.
- Mortgaged home owners with children attending local creches, schools.

#### Professional Standing

- Range of roles that lend themselves to remote working - IT professionals, online sales and service, consultancy.
- Already working from home to some extent, with relevant kit in place (encrypted laptops, screens, printers...).

#### **Attitudes**

- Appreciate quality of life that comes with greater commuter belt area.
- Established careers and sense of comfort with own professional worth.
- Aspire towards more family time and work-life balance, and have negotiated and sought out roles with this in mind.



### Pen Picture: 9-5 Worker



"My company brought in remote working but straight away there was a memo sent around our department that it wouldn't be sanctioned for us." 9-5 Worker. "Most of my job could be done from home sitting in front of a computer. You can take a laptop home but they just would worry that you are out having lunch with friends or whatever. Even 1 day a week would make a huge difference." 9-5 Worker.

#### Demographics

- Home owners, some with high mortgages/negative equity.
- Split between early and later family stages.

#### **Professional Standing**

- Some contract employees, other working in services, technicians, accounts.
- Also traditionally conservative organisations civil service, public sector, pharma, insurance.
- Less autonomy flexibility granted at the discretion of team lead or manager.

"Work from home is only for permanent staff in our office. Normally contractors do longer days so you are forced into 4 hours commuting to do your work. It's a trust issue." 9-5 Worker

#### **Attitudes**

- Commute registers as a significant bugbear.
- Strong desire to pare back commuting hours for more home & family time.
- Envious of friends/family/colleagues in different departments or permanent contracts working from home.



### Pen Picture: Early Professional



"I can come in a bit late if I like, but I feel I have to be seen to work later and longer then to make up for it." Early Prof

"Its the best way to save up for a house. My friends are spending a fortune on rent each month" Early Prof

#### Demographics

- Pre-family singles and couples.
- Split between those who recently purchased first home, or living with parents and saving hard for deposit.

#### Professional Standing

- Very focussed on earning, proving selves and building career.
- First/second real job.

"I leave at 6 in morning. When I come home I have just time to plop on the couch for an hour before it is bedtime. Most of the time I force myself to make my lunch for the next day because you save a fortune that way but sometimes I am too tired to even do that." Early Prof

#### **Attitudes**

- Lives are entirely dominated by work and getting to/from work.
- Little sense of decision making agency in job role.
- At mercy of manager's discretion and systems in place.
- Ambitions justify current sacrifices; accepting of status quo for now.

### **Segment Daily Commutes**



All segments have above average long and arduous commutes







#### Pre-family life-stage

- 2-3 hours daily commute.
- Minority avail of flexi-times.
- Public transport overwhelming modal choice.
  - → Cheaper, less stress.

#### Family life-stage

- Many cite 3+ hours daily commute, often including dropoffs for kids.
- Almost all drive at least partway.
  - → Frustration with unreliable and infrequent public transport.

#### No kids/Empty nests

- Desire to cut back on very long commutes at present.
- Mix car, bus, train.

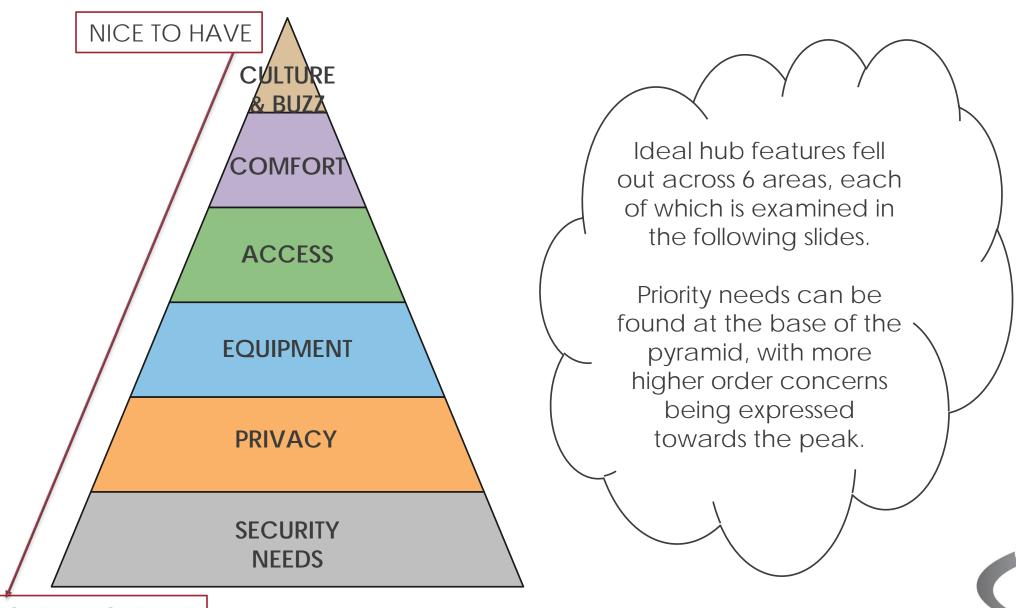
"I recently found out I am pregnant so I suppose that will change things and I am looking into flexi-time options now."

"I do the morning run and work late, while my partner starts early to be home to pick the kids up." "I'm in the car so much longer than I used to be, even without all the school runs."



### Hub Evaluation & Ideal Features - Overview

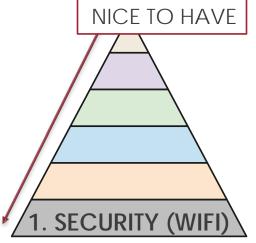




MORE IMPORTANT

### Ideal Hub Features - WIFI Security





"Wifi wouldn't be enough. It would need secure LAN connections, maybe one for each company." Est. Prof.

"They would have to have data security sorted before you could even try talk to your boss about it." Early Prof.

"If I had a desk with secure high speed connection, a phone, somewhere to eat and make a cup of tea." 9-5 Worker

"It would have to be really, really secure. I am sure there are ways of doing it. I don't know what they are." Early Prof.

MORE IMPORTANT

- Data and wifi security is a key concern that evoked lengthy discussions.
  - → Seen as essential to employer buy in.
  - Internet access needs to be secure, reliable and fast.
- Expect wifi concerns to be addressed upfront by hub providers, to encourage consideration.

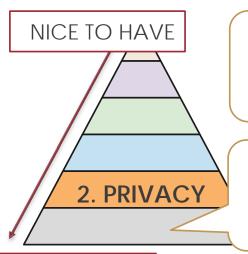
"The first question anyone would ask is would they manage the wifi security. You would imagine it wouldn't be at all secure with so many different people logging in." Est. Prof

"There is GDPR and you are accessing your company files over the internet and dealing with clients' personal data. I just don't know how they could guarantee the security." Early. Prof.



### Ideal Hub Features - Privacy





"You would need a private screen so people wouldn't see walking by. That would have to be a standard in a hub, that all the screens would have security screens. Or where the seats were." Est. Prof.

"I would probably look for my own office but at an absolute minimum you would need good partitions between the desks." Est. Prof.

"There should be an enclosed phone booth" Early Prof "Open plan would lead to a lot of GDPR issues." Early Prof.

"I think my company would be more into it if I had a big screen and it was private." 9-5 Worker

MORE IMPORTANT

- Physical privacy (being overheard or overseen)
   raises significant data protection concerns.
- Essential to protect intellectual property.
  - → Ethical & legal obligations.
  - → Also considered essential comfort.

"I would expect to see meeting booth that just fit a few people, or a small private room" 9-5 Worker. "I would expect soundproof booths, privacy zones where you can sit on your laptop". Est. Prof.

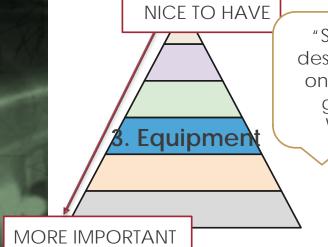
"If you were having meetings on the screen, there would have to be a legal document between everybody working around you like an NDA" Est. Prof

 Expect frosted glass, sound proofed booths, screen protectors, desk dividers, soft floors, etc.



### Ideal Hub Features - Equipment





"Stand up desks are the only way to go" 9-5 Worker

"Mail collection would be great so you could have papers wired to the there" Early Prof

me. You

"You are looking for something fit for purpose and tech oriented. Up to speed." Early Prof

"I would need to bring half my desk with me. You need 2 monitors, as a standard set up on each desk. You want more than what you have at work or home to make that a selling point." Est. Prof.

"The plug-in points should be on the table. I wouldn't expect to crawl around on the floor looking for a plug." Est. Prof.

- Design must facilitate easy connection of personal devices to network and power.
- Expect a range of desk, seating and suite options, including standing desks and quality furniture.
- Sufficient video conference equipment for everyone, with high quality monitors and the ability to work on multiple screens.
- Expect someone to be on site to assist with equipment/maintenance.

"I would miss my 2 screens." Est. Prof.

"There would have to be a caretaker onsite, someone you can call if the AV breaks down" Est. Prof.

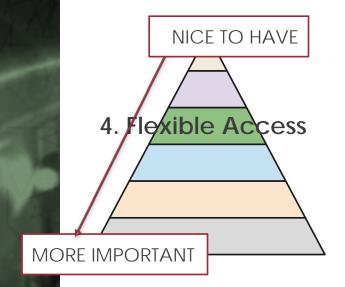
"Somebody who is in the city and wants to get out of the city needs a level of technology. You really need dual monitors" 9-5 Worker

"If you compare WEWork I would look for a monitor you could plug into. If it is just somewhere to plug in your laptop, why would I do that when I can do it at home." Est. Prof.



### Ideal Hub Features - Access





"I'd use a hub that was close to me that I could book on the day. I just want to decide in the morning" Est. Prof.

"In terms of flexibility, a card that you can go in and out and it counts the time that you go in. So you could clock in and out of each room." Est. Prof.

"How would you book the rooms you wanted?" 9-5 Worker.

"It would need a lot more meeting rooms, and plenty of smaller ones" 9-5 Worker.

"I wouldn't want to compete for rooms" Early Prof

"Is there an option to rent small offices by the hour?" Early Prof

"Parking with charge points. The cost of parking should be included in your desk fee. And dry bike parking, you don't want a wet saddle." Est. Prof.

"I was up in Cavan for a

meeting last week and I had a

couple of hours to kill. If there

was an associated hub that I

could just pop into that would be ideal for my needs." Est.

Prof.

Widespread sense that hubs would include flexible access arrangements:

- → Pay-as-you-go and arrive on the day
- → Anytime fob entry (Nb. some had security concerns around this)
- → App for meeting room bookings

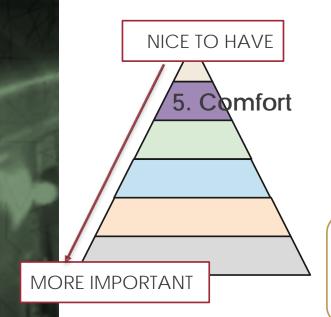
"I think at night you would need security if it was 24 hours. As a woman security would be top of my list to be perfectly honest with you. Even in the dark evenings walking down to your car." Early Prof



Access to associated hubs. Source: Focus Groups

### Ideal Hub Features - Comfort





"I like the smaller office. It would really be the only option for me" Est. Prof.

I am going to hotels and doing this and it is so uncomfortable so I would like to do this as an improvement on that. It has to be comfortable." Est. Prof.

"There is a real difference between a cheap start up and an established professional who needs certain environments." 9-5 Worker

"I'm not mad about sitting so close to everyone else" Early Prof

"If you can go into a booth and do a live conference webex that is a selling feature because you are getting advanced technology and comfort so it ticks all the boxes" Est. Prof.

"You don't want cheap lkea furniture that is not comfortable or nice." Early Prof

- Pleasant and modern aesthetic.
- The hub should be more comfortable than home or the office and have better technology.
- Good quality, clean kitchen facilities, tea and coffee stations.

There would have to be someone managing the kitchen. And lots of microwaves." Early Prof

"I would look for nice chairs, and big monitors or things for health like higher laptop stands or foot stands" Est. Prof. "If you are going to be there all day. You need somewhere to have your lunch. You don't want people eating next to you while you are trying to work." 9-5 Worker.

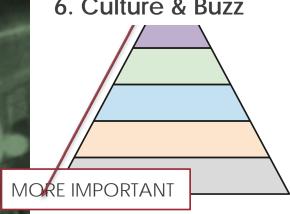


### Ideal Hub Features - Culture & Buzz



NICE TO HAVE

6. Culture & Buzz



"I worked exclusively from home when the kids were younger and I was very, very lonely, The isolation, even just people moving around you. If a coworking space had been available it is definitely something I would be interested in." Fst. Prof.

"You are building communities in the place. If you want to work you go to the place you want to work, there is space for chatting and there is a space to work privately, something for everyone. " Early Prof

"I definitely could work 2 days, or even 3 days away from the office. Being honest I wouldn't have the discipline to work from home. I would love a hub and I would never be late or anything." 9-5 Worker

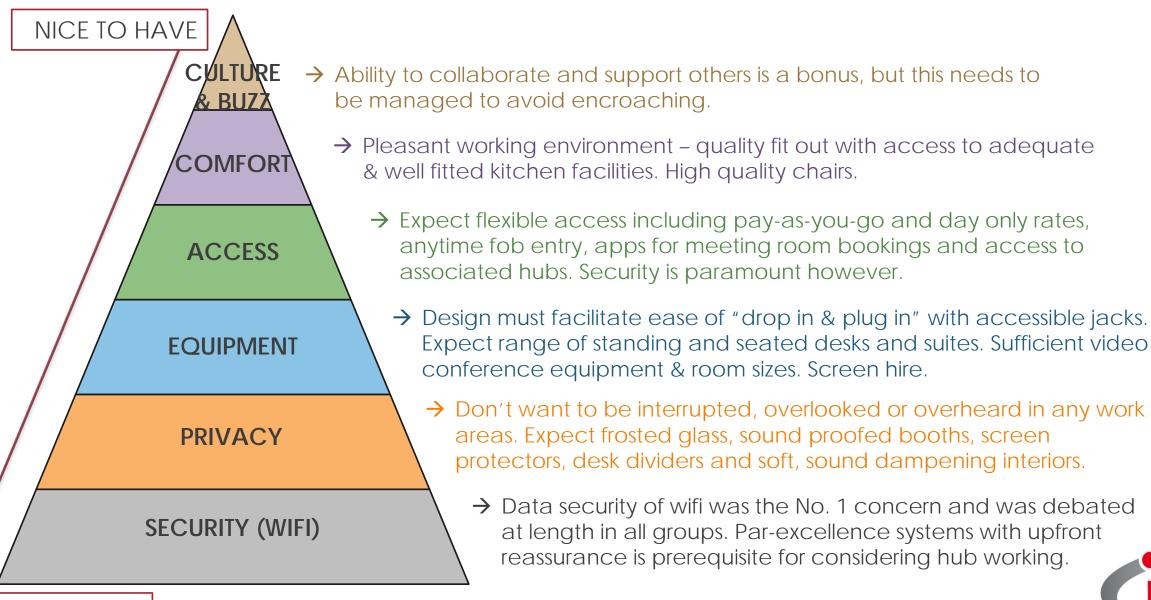
 Appreciate <u>atmosphere</u> of working alongside others.

- "I work across time zones. A hub would be very easy to go to and it would get me off my family kitchen table at all hours." Est. Prof.
- Discipline provided from being in a 'place of work' (versus at home).
- "You could have local suppliers bringing in the food. That kind of joined up thinking about supporting local communities. That is what it's about."
- Ability to bounce off and support others is a bonus.
  - → However, broadscale sense culture and supportiveness needs to be carefully managed to promote a professional environment.

"How would they manage it? I would be happy to help someone out, and I hope that there would be that kind of environment but my employer is paying me to go there. and work. It would have to be limited to only approa at the canteen or something. " Early. Prof

### SUMMARY OF IDEAL HUB NEEDS





MORE IMPORTANT

### **Segments Potential**





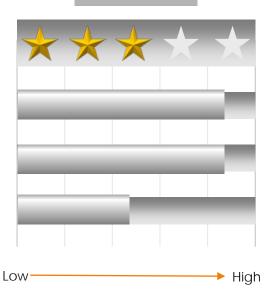
Large Segment Group



Lack of agency/choice/means that move to hubs will be more driven by senior colleagues & employer policy.



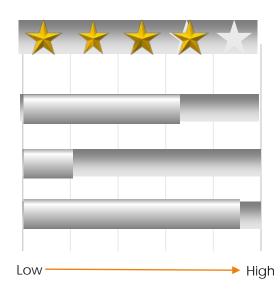
Niche Cohort



This bullseye target is easy to please but needs employer consent & facilitation.



Sizeable &Actively Interested Segment



High hubs appetite however matched by high expectations around fitout.







### **APPENDIX**

### INDIVIDUAL TOWN DEEP DIVES





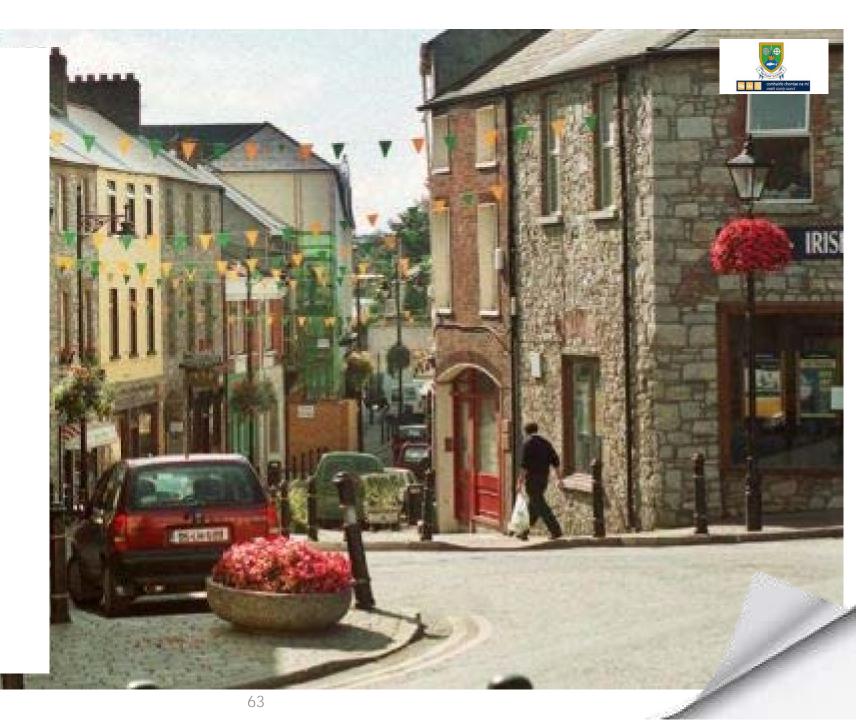
# NAVAN







comhairle chontae na mí meath county council



### NAVAN COMMUTER FLOWS

Total commuting OUTSIDE the	
county	3899
DUBLIN	3137
<ul> <li>Dublin City</li> </ul>	1489
South Dublin	357
<ul><li>Fingal &amp; Dunlaoghaire/Rathdown</li></ul>	129 <sup>2</sup>
Dariidogridii o/ Natrido Wi	,
Louth	301
Kildare	191
Cavan	95
Westmeath	42
Other counties (@ <1%)	133
Total commuting INSIDE the county	6099
Navan	3,766
Meath rural	1,450
Trim	232
Kells	125
Dunshaughlin	112
Ashbourne	92
Other <1%	322

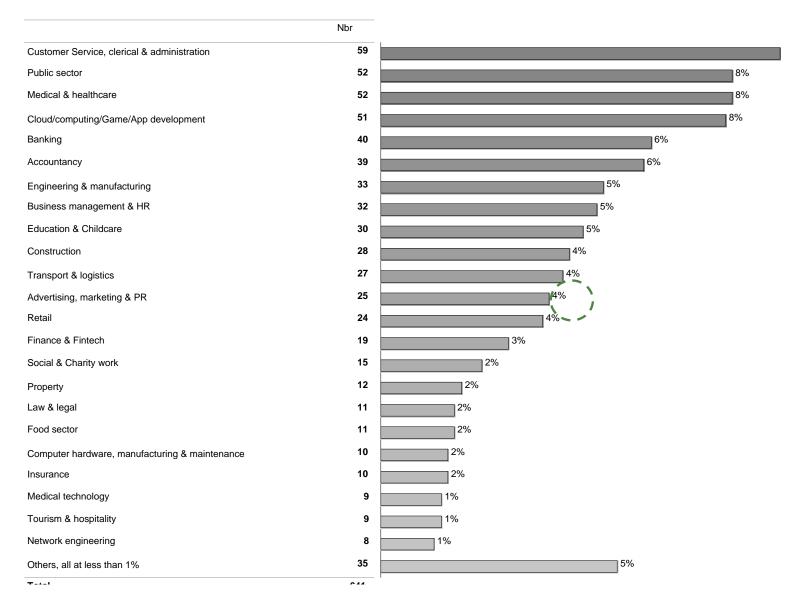
Source: Census '16 (POWSCAR)

CAVAN COUNTY 125 Kells Trim 23 2 Navan 112 Dunshaughlin 11 Fingal

## **NAVAN**SKILLS BASE

- 1 in 10 (9%) respondents from Navan was employed in customer service, clerical & admin.
- 8% said they worked in public sector, medical & healthcare and cloud/computing/app development.
- A further 1 in 8 (12%) of Navan respondents works in banking or accountancy.
- Analysis identified that responses from Navan were over-represented versus the county total for advertising, marketing & PR.







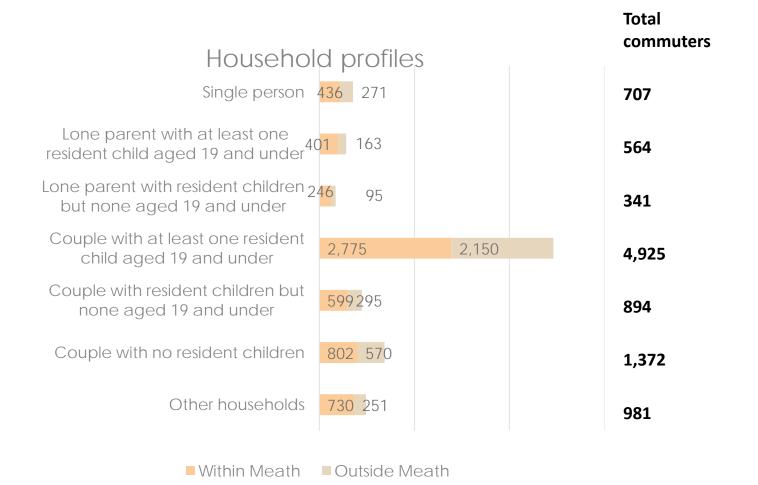
#### NAVAN HOUSEHOLD PROFILES\*

### combarle chontae na m

#### Parents travel further for work:

 The most prevalent household profile is couples with at least one resident child aged 19 and under, followed by couples with no resident children.

	Meath	Navan
Single person	6%	7%
Lone parent with children aged 19 and under	5%	6%
Lone parent with children but none aged <19	3%	3%
Couple with children aged 19 and under	52%	50%
Couple with children but none aged <19	12%	9%
Couple with no resident children	15%	14%
Other households	7%	10%

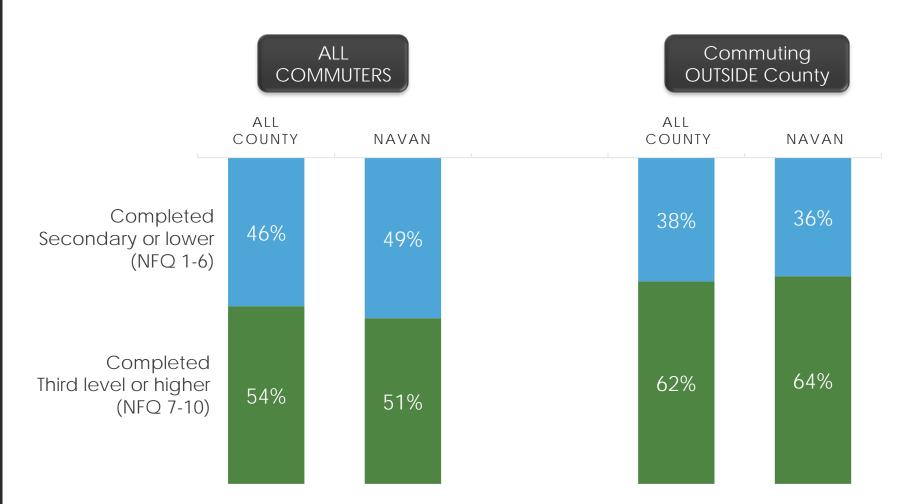




# NAVAN Highest Educational Achievement Level

- The total Navan commuter population are split almost 50:50 between those with 2<sup>nd</sup> level versus 3<sup>rd</sup> level qualifications.
- However, 2 in 3 of those leaving the county have a 3<sup>rd</sup> level qualification.



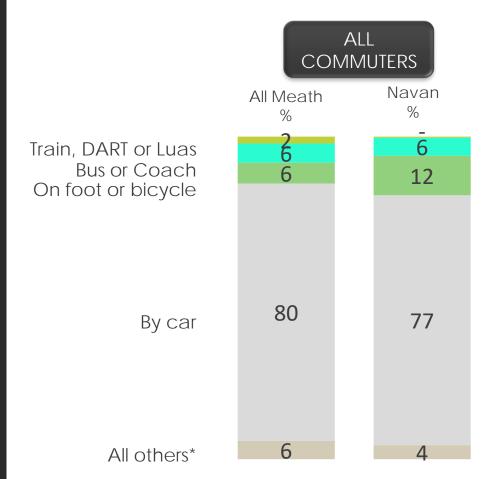


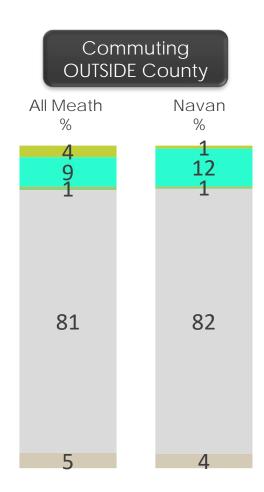


## **NAVAN**Transport Modal Split

combarile choritae na mi

- 4 in 5 commuters out of the county from Navan travel by car.
- 1 in 8 go by bus.







\*Others includes motorbike, scooter, van, & lorry)

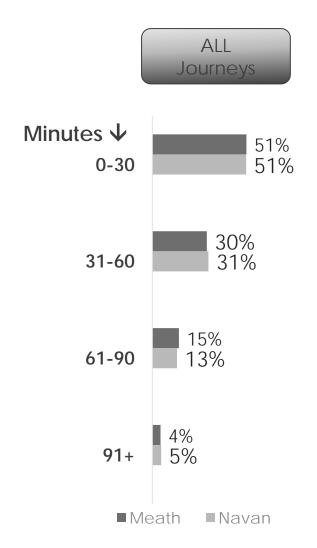


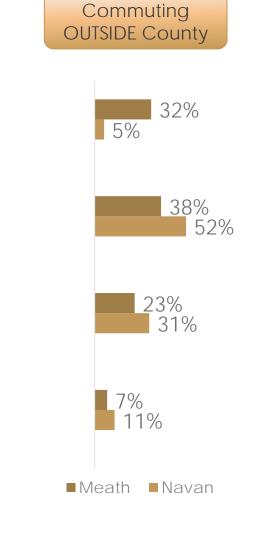
#### NAVAN JOURNEY TIMES

combaile chortae na menth conty cound

- Navan commutes are broadly in line with the county average.
- Those leaving Meath from Navan tend to spend significantly longer travelling versus people travelling out of other towns in the county.

JOURNEY DEPARTURE TIMES						
, ,	ALL MEATH	NAVAN				
Before 6:30	14%	16%				
6:30-7:00	14%	13%				
7:01-7:30	14%	13%				
7:31-8:00	16%	14%				
8:01-8:30	16%	16%				
8:31-9:00	12%	12%				
9:01-9:30	5%	4%				
After 9:30	9%	12%				



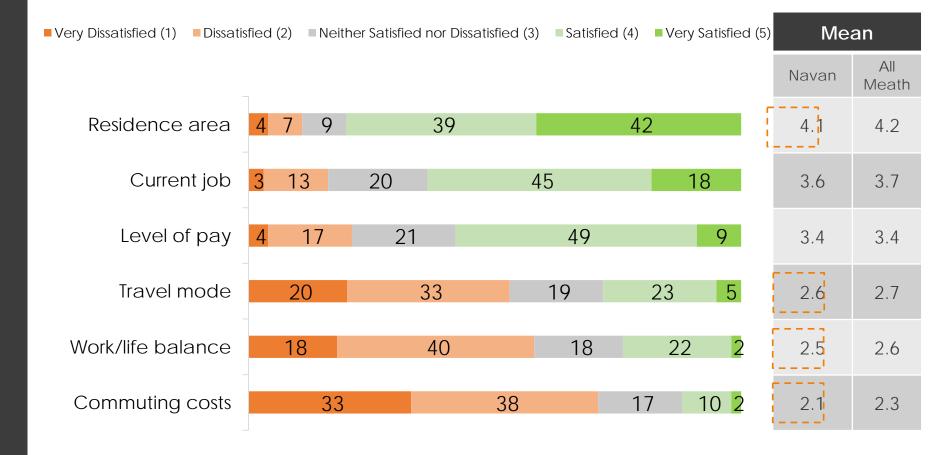






## **NAVAN**SATISFACTION LEVELS

- Navan residents are significantly less satisfied than the whole sample with:
  - residence area (81%)
  - travel mode (28%)
  - work-life balance (24%)
  - commuting costs (12%).



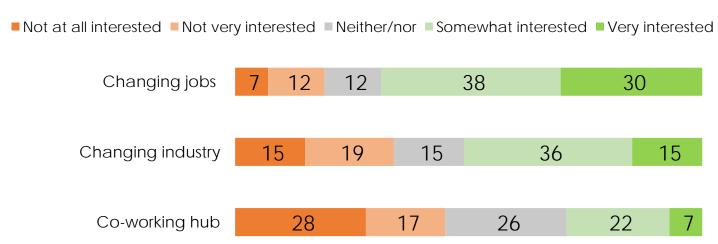


# NAVAN ATTITUDES TO FLEXIBLE WORKING SOLUTIONS

- Highest interest in changing jobs to work closer to home (68% somewhat or very interested).
- Almost half (49%) said they were interested in working closer to home in a different industry.
- Only 15% felt they were somewhat or very familiar with how hubs work.
- Navan over-indexes on interest in changing jobs and changing industry

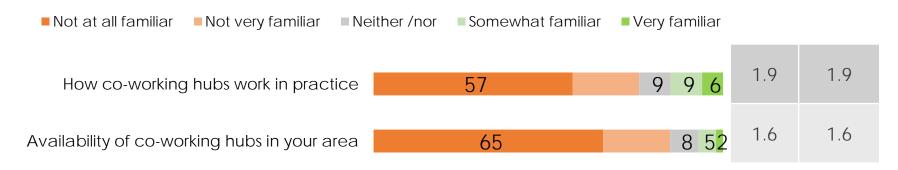


#### **INTEREST IN WORKING CLOSER TO HOME:**



Me	Mean				
Navan	All Meath				
(3.7)	3.5				
(3.2)	3.0				
2.6	2.7				

#### **AWARENESS OF HUBS**









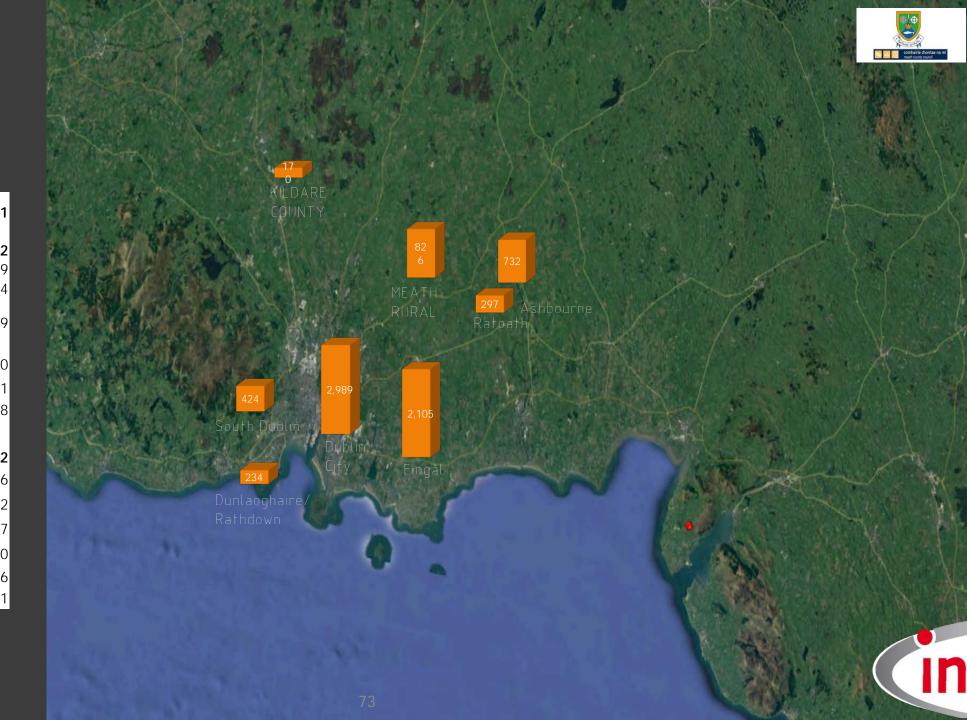
# Ratoath/ Ashbourne





#### RATOATH-ASHBOURNE COMMUTER FLOWS

Total commuting OUTSIDE the county	608°
DUBLIN  Dublin City  South Dublin	<b>575</b> 2989
<ul> <li>Fingal &amp; Dunlaoghaire/Rathdown</li> </ul>	2339
Kildare	170
Louth	8
Other counties (@ <1%)	78
Total commuting INSIDE the county	212
Meath rural	820
Ashbourne	732
Ratoath	29
Navan	90
Dunshaughlin	50
Other <1%	12

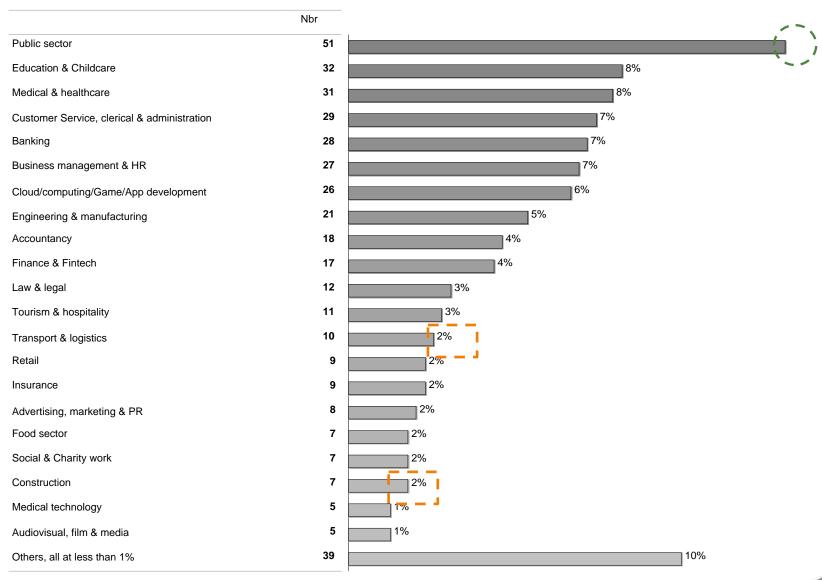


Source: Census '16 (POWSCAR)

#### RATOATH/ASHBOURNE SKILLS BASE

- Over 1 in 10 (13%)
   respondents was employed
   in the public sector.
- 8% said they worked in education childcare and a further 8% in medical & healthcare.
- Analysis identified that Public Sector was over-represented and Transport & Logistics and Construction were underrepresented versus the county total.





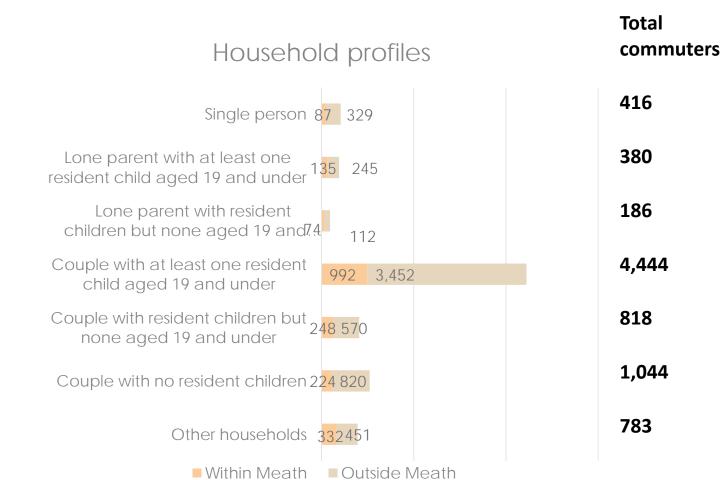
### RATOATH/ASHBOURNE HOUSEHOLD PROFILES\*

### combails chontae na m

#### Parents travel further for work:

 The most prevalent household profile is couples with at least one resident child aged 19 and under, followed by couples with no resident children.

		Ratoath/
	Meath	Ashbourne
Single person	6%	5%
Lone parent with children aged 19 and under	5%	5%
Lone parent with children but none aged <19	3%	2%
Couple with children aged 19 and under	52%	55%
Couple with children but none aged <19	12%	10%
Couple with no resident children	15%	13%
Other households	7%	10%





# RATOATH/ASHBOURNE Highest Educational Achievement Level

Ratoath/Ashbourne
 population is on a par
 with the county average –
 just slightly higher
 proportion have 3<sup>rd</sup> level
 qualifications versus the
 rest of the county.





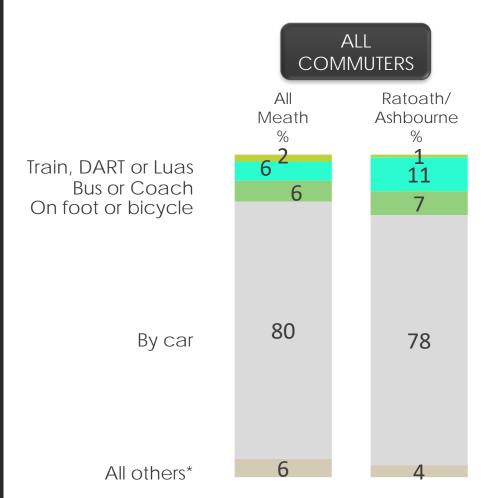


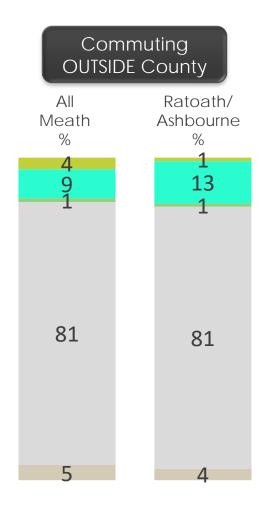


## Ratoath/Ashbourne Transport Modal Split

combails chontae na m

- Relatively lower use of cars in Ratoath/Ashbourne at 78% versus the average for Meath (90%).
- 1 in 8 (13%) commuters out of the county travel by bus but the large majority (81%) travel by car.







\*Others includes motorbike, scooter, van, & lorry)

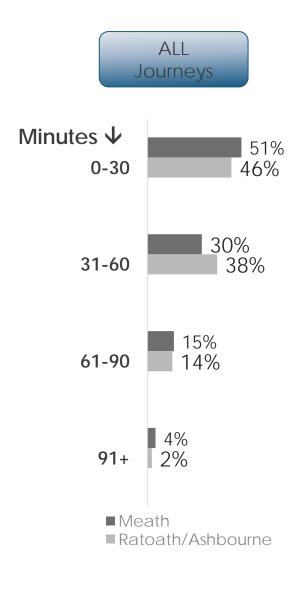


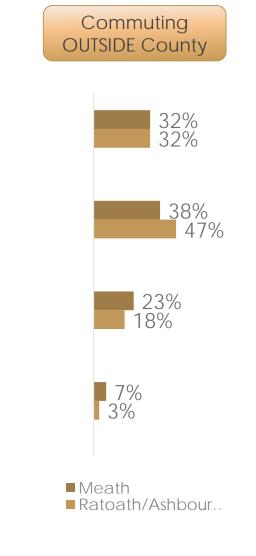
## RATOATH/ASHBOURNE JOURNEY TIMES

comhairle chontae na mí

Just under 4 in 5
 journeys out of Meath
 from
 Ratoath/Ashbourne
 take less than 1 hour.

JOURNEY DEPARTURE TIMES					
	ALL MEATH	RATOATH/ASHBOURNE			
Before 6:30	14%	13%			
6:30-7:00	14%	15%			
7:01-7:30	14%	16%			
7:31-8:00	16%	17%			
8:01-8:30	16%	14%			
8:31-9:00	12%	11%			
9:01-9:30	5%	5%			
After 9:30	9%	10%			



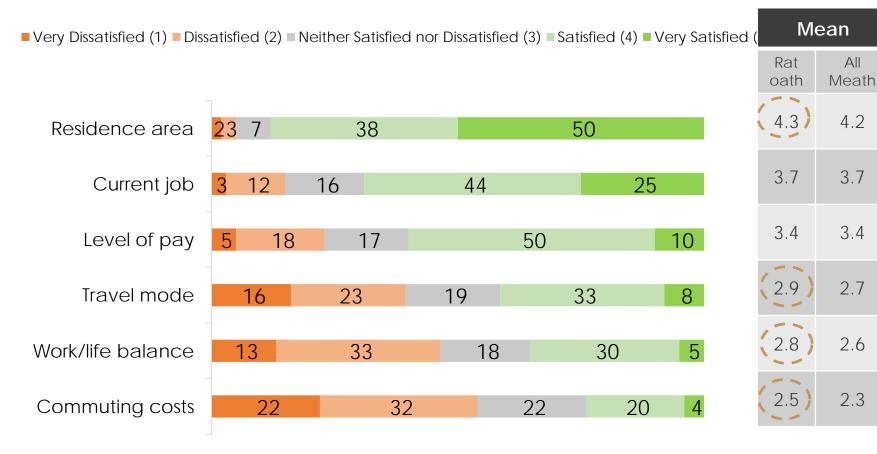




### RATOATH-ASHBOURNE SATISFACTION LEVELS

- Ratoath/Ashbourne residents are significantly more satisfied than the whole sample
- 9 in 10 (88%) Ratoath commuters claimed to be satisfied/very satisfied with where they live.
- 2 in 5 (41%) commuters outside the county are satisfied with their mode of travel.
- 1 in 3 (35%) said they were satisfied or very satisfied with their work/life balance
- 1 in 4 (24%) were satisfied or very satisfied with commuting costs.





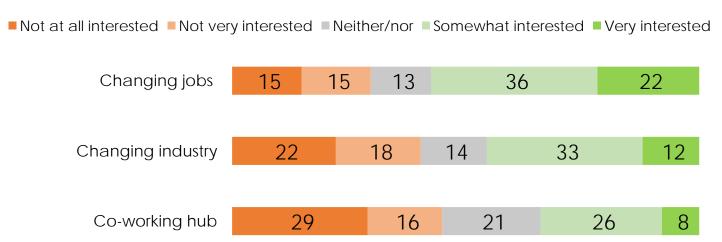


#### RATOATH/ASHBOURNE ATTITUDES TO FLEXIBLE WORKING SOLUTIONS

- Over half (58%) somewhat or very interested in changing jobs to work closer to home – this is significantly lower than the whole sample for Meath.
- Almost half (45%) said they were interested in working closer to home in a different industry.
- Only 15% felt they were somewhat or very familiar with how hubs work.

### Comhairle chortae na m

#### INTEREST IN WORKING CLOSER TO HOME:



Mean				
Rat/ Ash	All Meath			
3.3	3.5			
2.9	3.0			
2.7	2.7			

#### **AWARENESS OF HUBS**

■Not at all familiar ■Not very familia	r ■ Neither /nor	■Somewhat familia	r •V	ery f	amiliar		
How co-working hubs work in pra	actice	61	17	7	11 4	1.8	1.9
Availability of co-working hubs in your	area	70		18	5 4 <mark>2</mark>	1.5	1.6







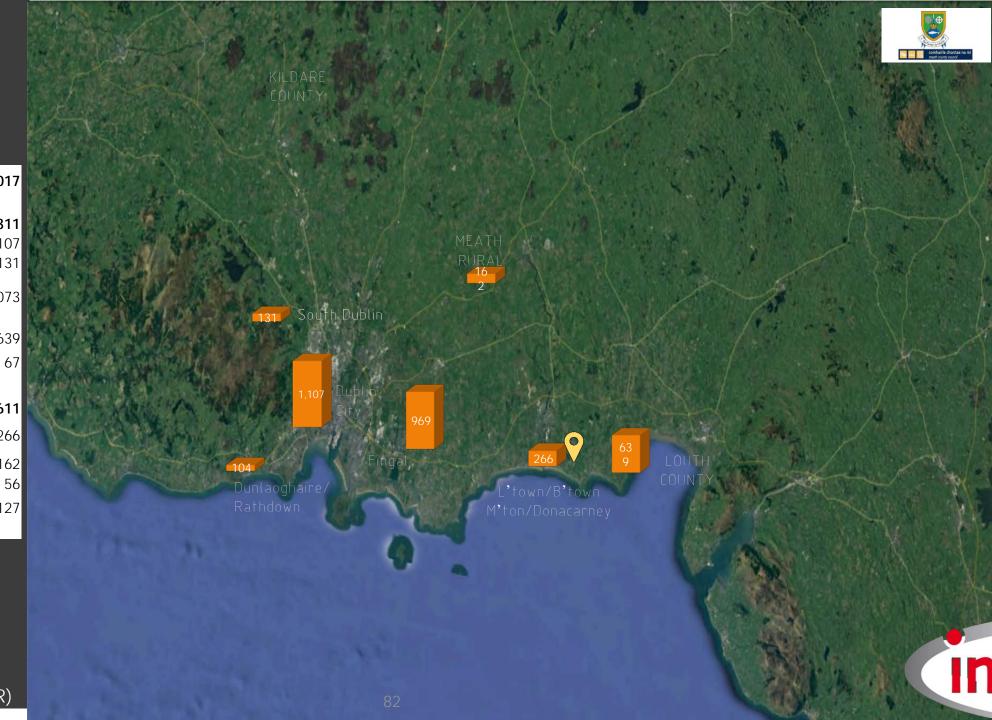
# Laytown/ Bettystown





# LAYTOWN COMMUTER FLOWS

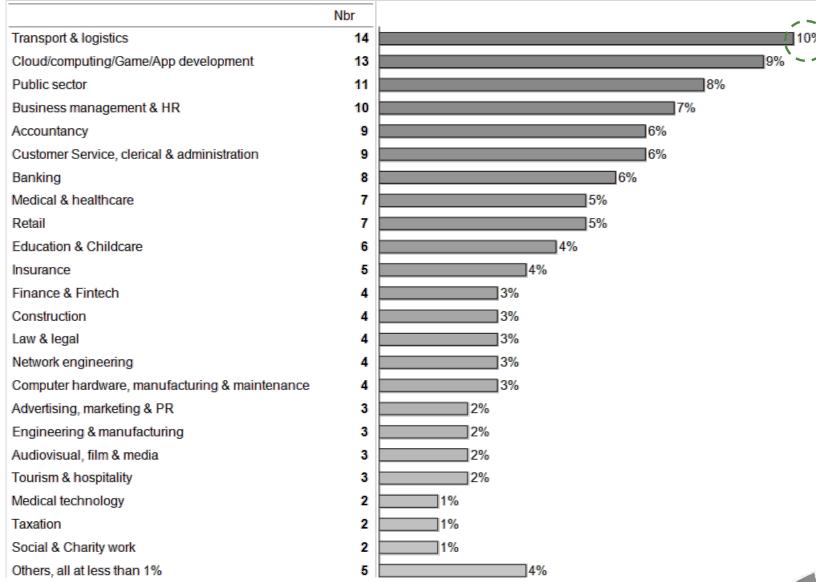
otal commuting OUISIDE the county	30
DUBLIN  Dublin City  South Dublin  Fingal & Dunlaoghaire/Rathdown	23° 110° 13°
Louth Other counties (@ <1%)	107 63
Total commuting INSIDE the county	6
Laytown/Bettystown/Mornington/ Donacarney	26
Meath rural Drogheda (part in Co Meath) Other towns @<1%	1 <i>6</i> 5 12



### **LAYTOWN/BETTYSTOWN**SKILLS BASE

- 1 in 10 (9%) respondents was employed in transport & logistics.
- 9% said they worked in cloud/computing/app development.
- A further 8% worked in the public sector.
- Analysis identified that Transport & Logistics were over-represented versus the county total.







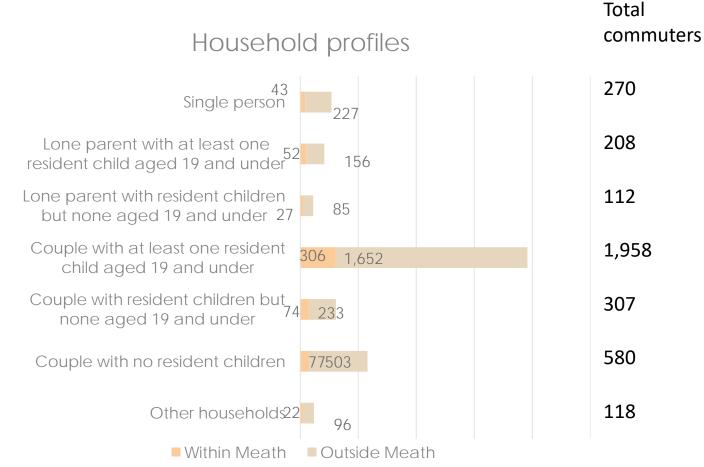
### LAYTOWN/BETTYSTOWN HOUSEHOLD PROFILES\*



#### Parents travel further for work:

 The most prevalent household profile is couples with at least one resident child aged 19 and under, followed by couples with no resident children.

			Laytown/
	Meath I		Bettystown
Single person		6%	8%
Lone parent with children aged 19 and under		5%	6%
Lone parent with children but none aged <19		3%	3%
Couple with children aged 19 and under		52%	55%
Couple with children but none aged <19		12%	9%
Couple with no resident children		15%	16%
Other households		7%	3%

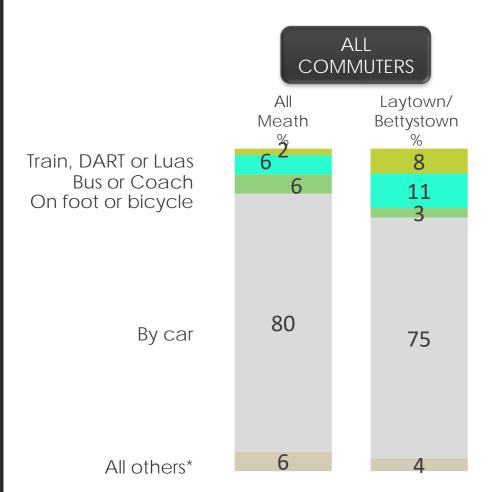




## **Laytown/Bettystown**Transport Modal Split

combaile chontae na m

- Below average car use in Laytown/Bettystown versus the rest of the county.
- Just under 1 in 10 (9%)
   commuters out of Meath
   from Laytown/Bettystown
   travel by train.
- 1 in 8 (12%) go to work by bus.







\*Others includes motorbike, scooter, van, & lorry)

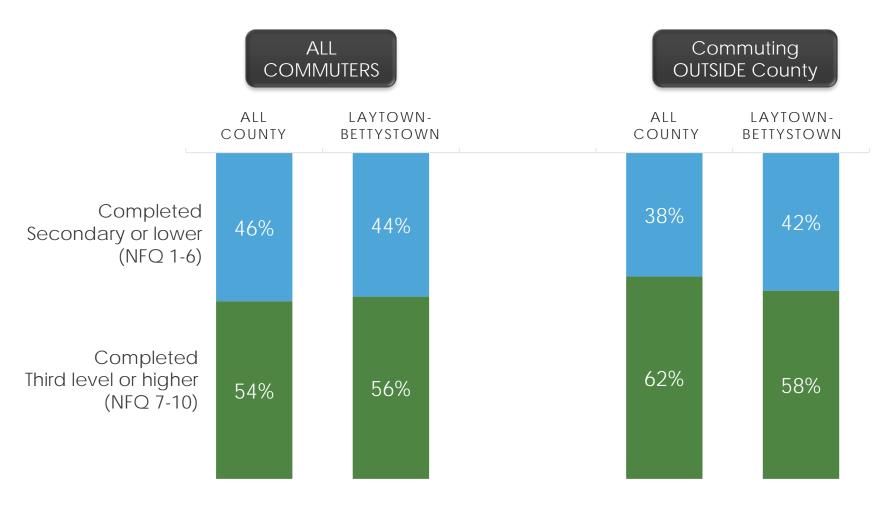


# LAYTOWN BETTYSTOWN Highest Educational Achievement Level

 Laytown Bettystown area education is on a par with the county total with slightly more of those leaving the county having second level qualifications versus the county average.









## LAYTOWN-BETTYSTOWN JOURNEY TIMES

Combails chontae na mi

 Slightly longer journey times for Laytown Bettystown versus the total.

Before 6:30

6:30-7:00

7:01-7:30

7:31-8:00

8:01-8:30

8:31-9:00

9:01-9:30

After 9:30

**JOURNEY DEPARTURE TIMES** 

14% 14%

14%

16%

16%

12%

5%

9%

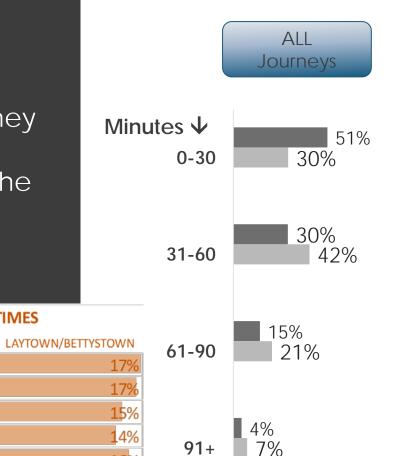
16%

9%

3%

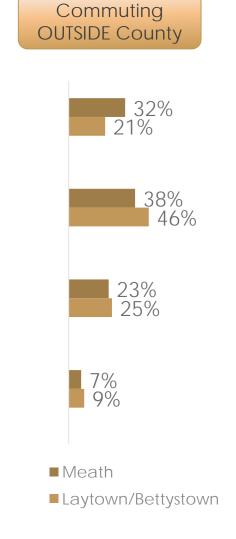
9%

**ALL MEATH** 



■Meath

■Laytown/Bettystown





### LAYTOWN/BETTYSTOWN SATISFACTION LEVELS



- Laytown/Bettystown
   residents are not significantly
   different than the whole
   sample.
- 90% are satisfied or very satisfied with where they live.
- 2 in 5 (38%) are satisfied with their travel mode
- 1 in 3 are satisfied with their work/life balance and commuting costs (34% and 32% respectively).





#### LAYTOWN/BETTYSTOW ATTITUDES TO FLEXIBLE WORKING SOLUTIONS

- Over 2 in 3 interested in changing jobs to work closer to home (63% somewhat or very interested).
- 2 in 5 (43%) said they were interested in working closer to home in a different industry.
- 1 in 5 (19%) felt they were somewhat or very familiar with how hubs work.

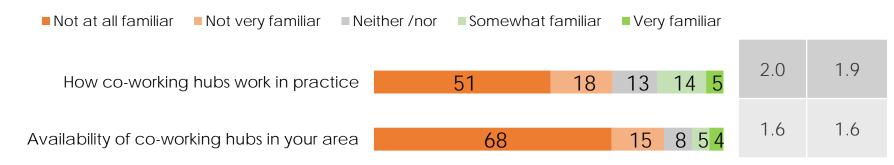
### Comhairle chontae na mi

#### **INTEREST IN WORKING CLOSER TO HOME:**



Mean				
L'town	All Meath			
3.5	3.5			
3.0	3.0			
2.9	2.7			

#### **AWARENESS OF HUBS**







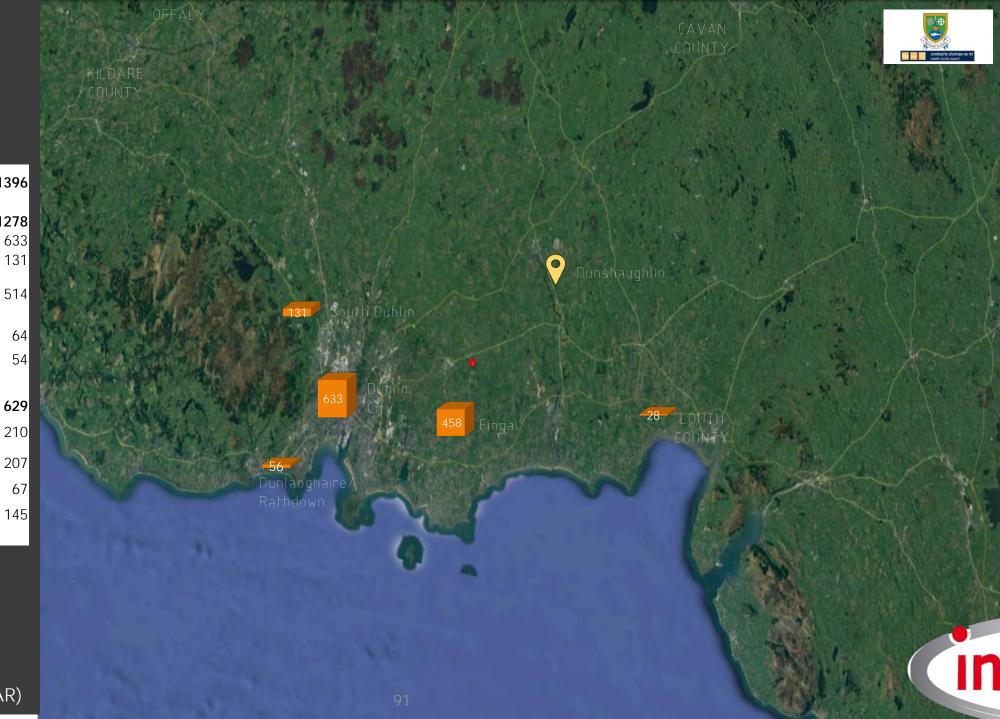
# Dunshaughlin





# **DUNSHAUGHLIN**COMMUTER FLOWS

Total commuting OUTSIDE the county 1396 DUBLIN 1278 Dublin City 633 South Dublin 131 Fingal & Dunlaoghaire/Rathdown 514 Kildare 64 Other counties (@ <1%) 54 Total commuting INSIDE the county 629 Meath rural 210 Dunshaughlin 207 Navan 67

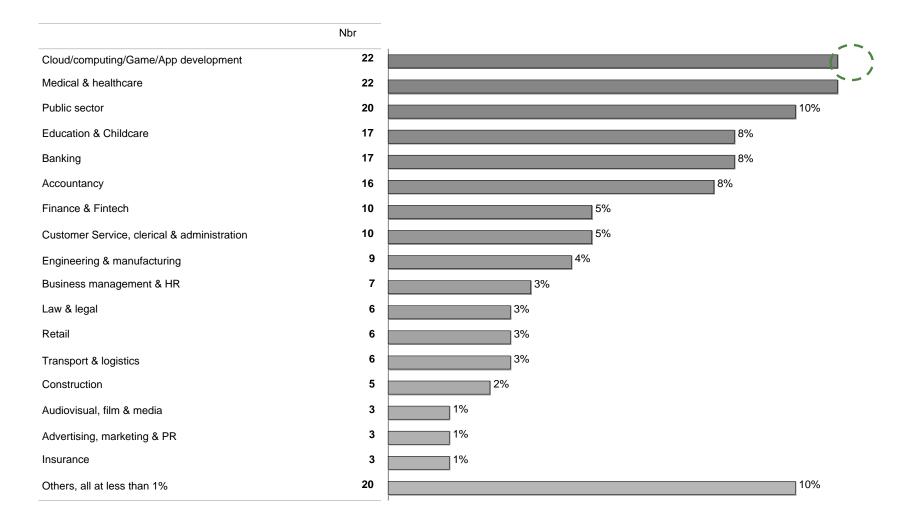


Other towns @<1%

### **DUNSHAUGHLIN**SKILLS BASE

- Just over 1 in 10 (11%)
   respondents was employed
   cloud/computing/app
   development.
- A similar number was employed in medical & healthcare
- 10% said they worked in public sector.
- Analysis identified that Cloud/computing/game/ app development were over-represented versus the county total.







### **DUNSHAUGHLIN**HOUSEHOLD PROFILES\*



Total

707

564

341

4,925

894

1,372

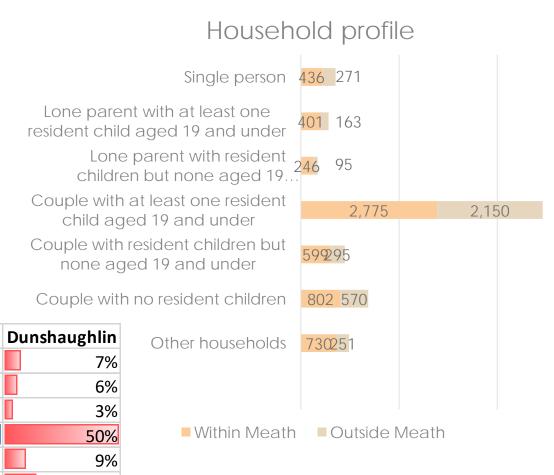
981

commuters

#### Parents travel further for work:

 The most prevalent household profile is couples with at least one resident child aged 19 and under, followed by couples with no resident children.

			Couple wit
	Meath	Du	nshaughlin
Single person	6%		7%
one parent with children aged 19 and under	5%		6%
one parent with children but none aged <19	3%		3%
Couple with children aged 19 and under	52%		50%
Couple with children but none aged <19	12%		9%
Couple with no resident children	15%		14%
Other households	7%		10%



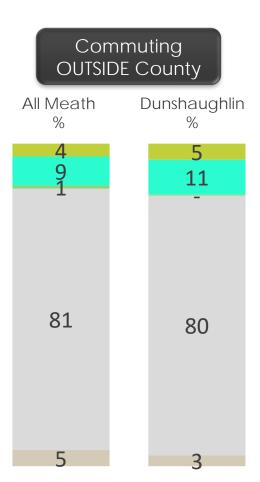


## **Dunshaughlin**Transport Modal Split

comhairle chortae na m

- In common with most towns in Meath, 4 in 5 Dunshaughlin commuters travel by road.
- 1 in 10 goes to work by bus and 1 in 20 travels by train.





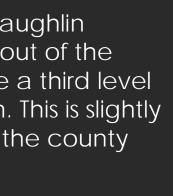


\*Others includes motorbike, scooter, van, & lorry



#### **DUNSHAUGHLIN** Highest Educational Achievement Level

2 in 3 Dunshaughlin commuters out of the county have a third level qualification. This is slightly higher than the county average.









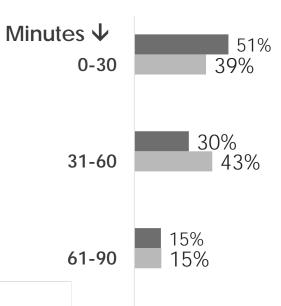


#### DUNSHAUGHLIN JOURNEY TIMES

Combaile chortae na mi

 30-60 minutes accounts for over half the commutes out of the county from Dunshaughlin.



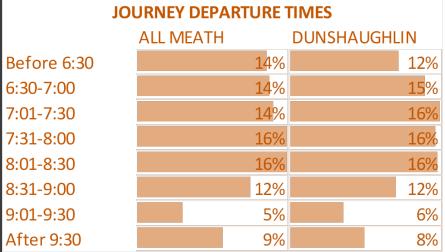


4%

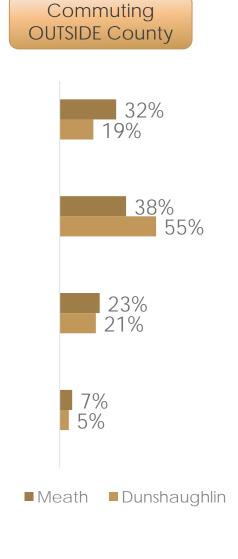
4%

■ Meath ■ Dunshaughlin

91+





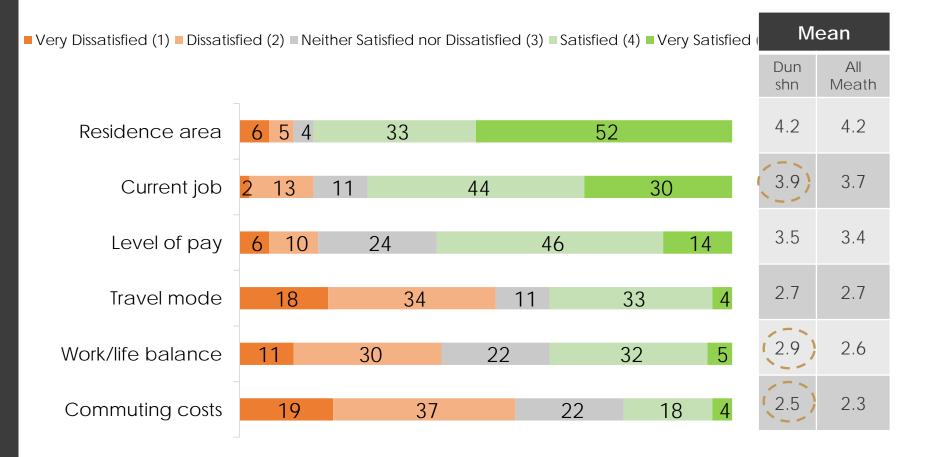




## **DUNSHAUGHLIN**SATISFACTION LEVELS

comhairle chortae na m

- Dunshaughlin residents are significantly more satisfied with their current job, work/life balance and commuting costs (74%, 37% and 22% respectively).
- Over 4 in 5 (85%) are satisfied with where they live.
- Over 1 in 3 (37%) are satisfied with their travel mode.



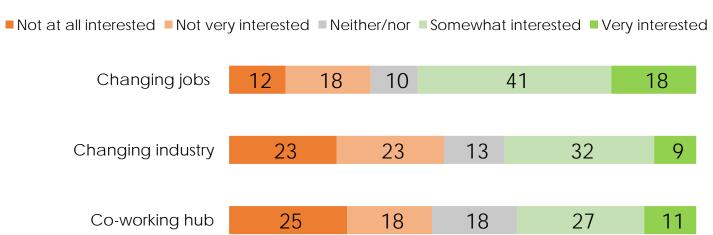


#### DUNSHAUGHLIN ATTITUDES TO FLEXIBLE WORKING SOLUTIONS

- Over half (59%) are interested in changing jobs to work closer to home – this is significantly lower than the whole sample for Meath.
- 2 in 5 (41%) said they were interested in working closer to home in a different industry this is significantly lower than the whole sample.
- 18% felt they were somewhat or very familiar with how hubs work.

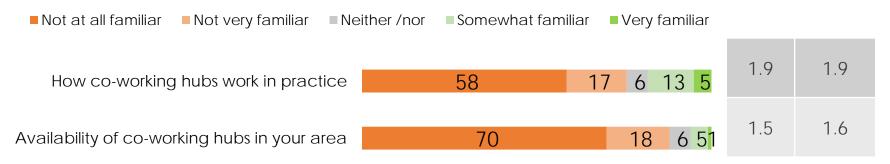
#### comhaife choritae na m

#### **INTEREST IN WORKING CLOSER TO HOME:**



Me	Mean				
D'sha ughlin	All Meath				
3.4	3.5				
2.8	3.0				
2.8	2.7				

#### **AWARENESS OF HUBS**







# Kells





#### KELLS COMMUTER FLOWS

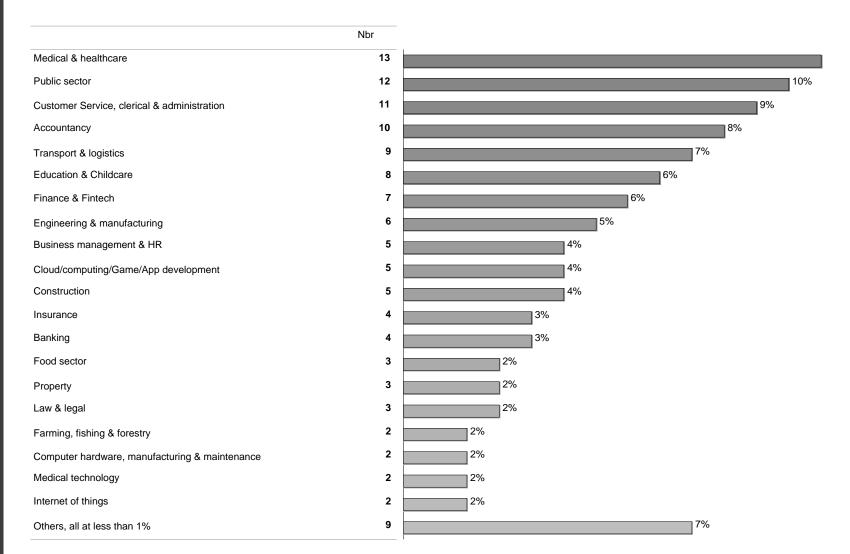
Total commuting OUTSIDE the county	637
DUBLIN  • Dublin City	<b>44</b> 1
South Dublin	46
<ul> <li>Fingal &amp; Dunlaoghaire/Rathdown</li> </ul>	178
Cavan	82
Other counties (@ <1%)	114
Total commuting INSIDE the county	1344
Meath rural	507
Kells	423
Navan	290
Other towns @<1%	124



## **KELLS**SKILLS BASE

- 1 in 10 (10%) of respondents from Kells was employed in medical & healthcare.
- Another 10% worked in the public sector
- 9% worked in customer service, clerical & admin.







#### **KELLS** HOUSEHOLD PROFILES\*



#### Parents travel further for work:

The most prevalent household profile is couples with at least one resident child aged 19 and under, followed by couples with no resident children.

Source: Census '16 (POWSCAR)

Household profiles		Total commuters
Single person 103 54		157
Lone parent with at least one resident child aged 19 and 32		120
Lone parent with resident children but none aged 19 67		85
Couple with at least one resident child aged 19 and	317	885
Couple with resident children but none aged 19 and under		218
Couple with no resident children 211 104		315
Other households 130 35		165
■ Within Meath ■ Outside Meath		

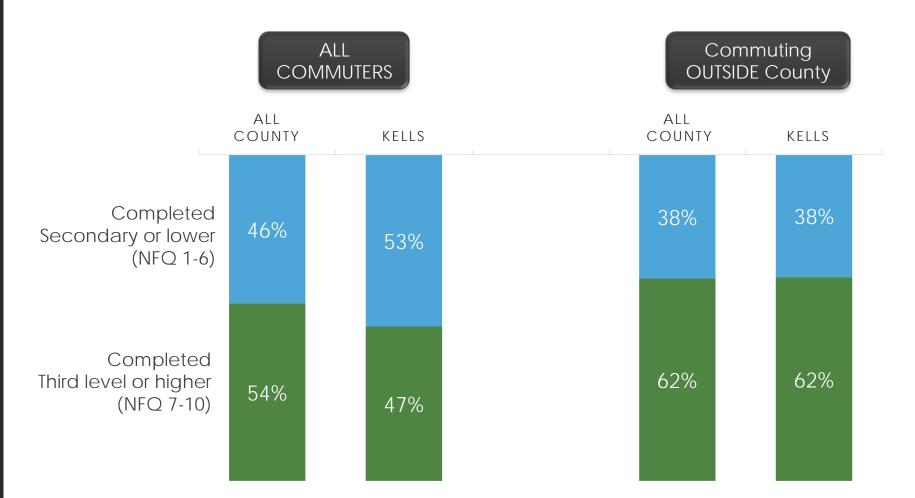
	Meath	Kells
Single person	6%	8%
Lone parent with children aged 19 and under	5%	6%
Lone parent with children but none aged <19	3%	4%
Couple with children aged 19 and under	52%	46%
Couple with children but none aged <19	12%	11%
Couple with no resident children	15%	16%
Other households	7%	8%



# KELLS Highest Educational Achievement Level

- Just under half the total commuter population of Kells have completed qualifications at third level or higher.
- This rises to 2 in 3 of those leaving the county for work.



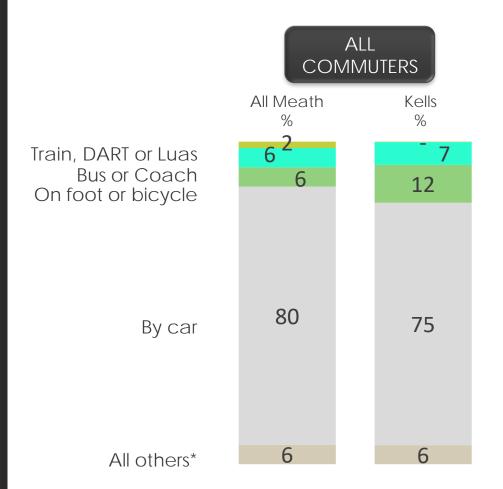


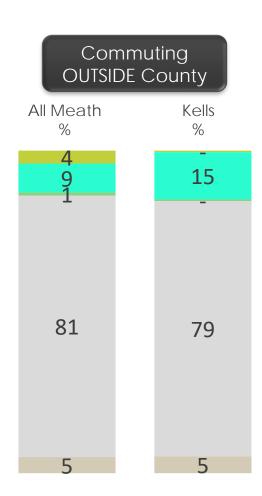


## **Kells**Transport Modal Split

Comhairle chontae na m

- 4 in 5 (79%) Kells commuters out of Meath go by car.
- 1 in 7 (15%) Kells commuters out of Meath go by bus.







\*Others includes motorbike, scooter, van, & lorry

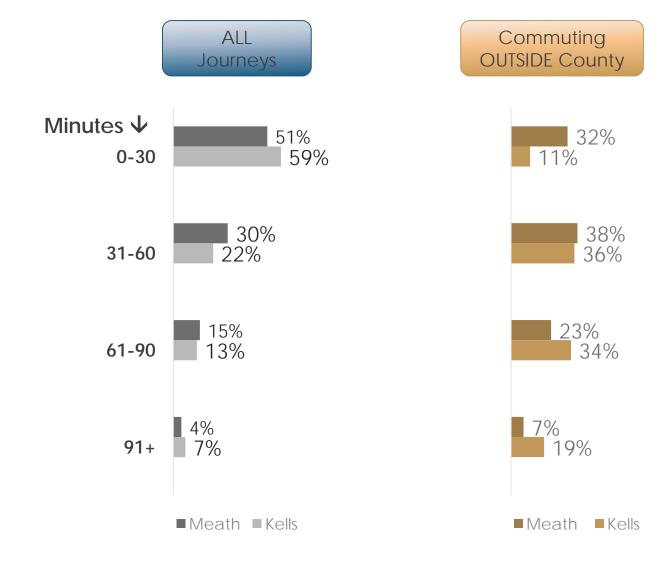


### KELLS TOWN JOURNEY TIMES

Combaile chontae na mi

- Over half those commuting out of Meath from Kells spend above 60 mins on the journey to and from.
- 1 in 5 spend over 90 mins each way.

JOURNEY DEPARTURE TIMES					
	ALL MEATH		KELLS		
Before 6:30	14%			8%	
6:30-7:00	14%			6%	
7:01-7:30	14%			4%	
7:31-8:00	16%		4	3%	
8:01-8:30	16%		1	0%	
8:31-9:00	12%		1	5%	
9:01-9:30	5%			8%	
After 9:30	9%			6%	

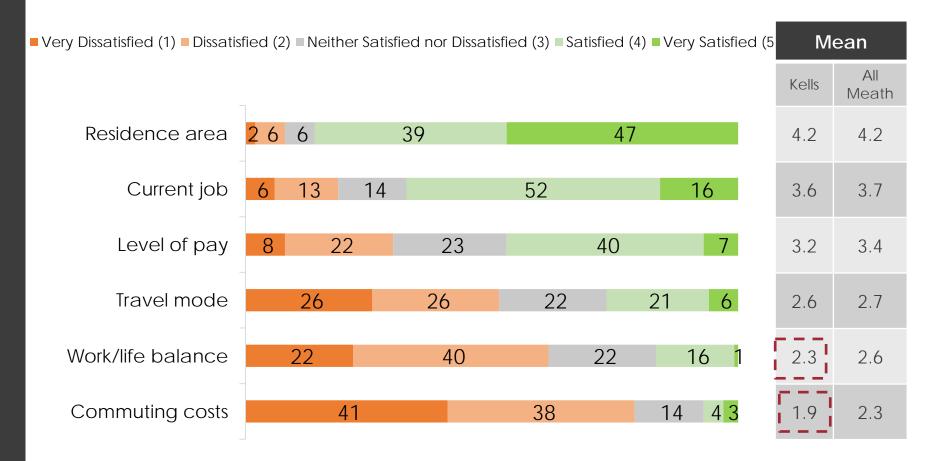




### **KELLS**SATISFACTION LEVELS



- In line with the total sample, 4 in 5 (86%) Kells residents are satisfied with where they live and just under 7 in 10 (68%) are satisfied in their current job.
- 4 in 5 (79%) Kells residents said they were dissatisfied or very dissatisfied with the costs of their commute to work, significantly lower than the rest of the sample.
- 2 in 3 are dissatisfied or very dissatisfied with work/life balance, significantly lower than the rest of the sample.



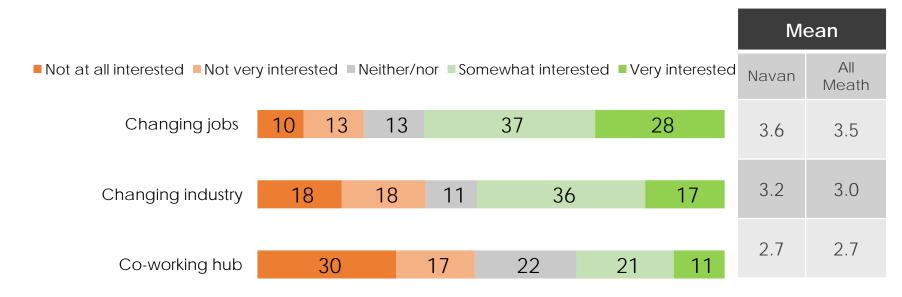


# KELLS ATTITUDES TO FLEXIBLE WORKING SOLUTIONS

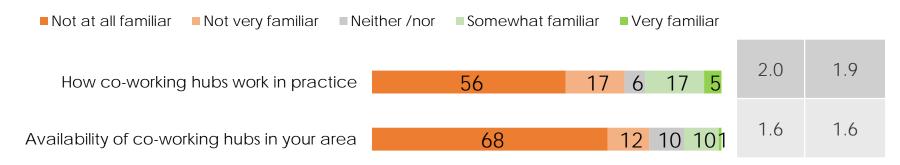
- Over 2 in 3 (65%) somewhat or very interested in changing jobs to work closer to home.
- Over half (53%) said they were interested in working closer to home in a different industry.
- 1 n 5 (22%) felt they were somewhat or very familiar with how hubs work.

### comharler choritae na mi

#### **INTEREST IN WORKING CLOSER TO HOME:**



#### **AWARENESS OF HUBS**







# **TRIM**COMMUTER FLOWS

Trim

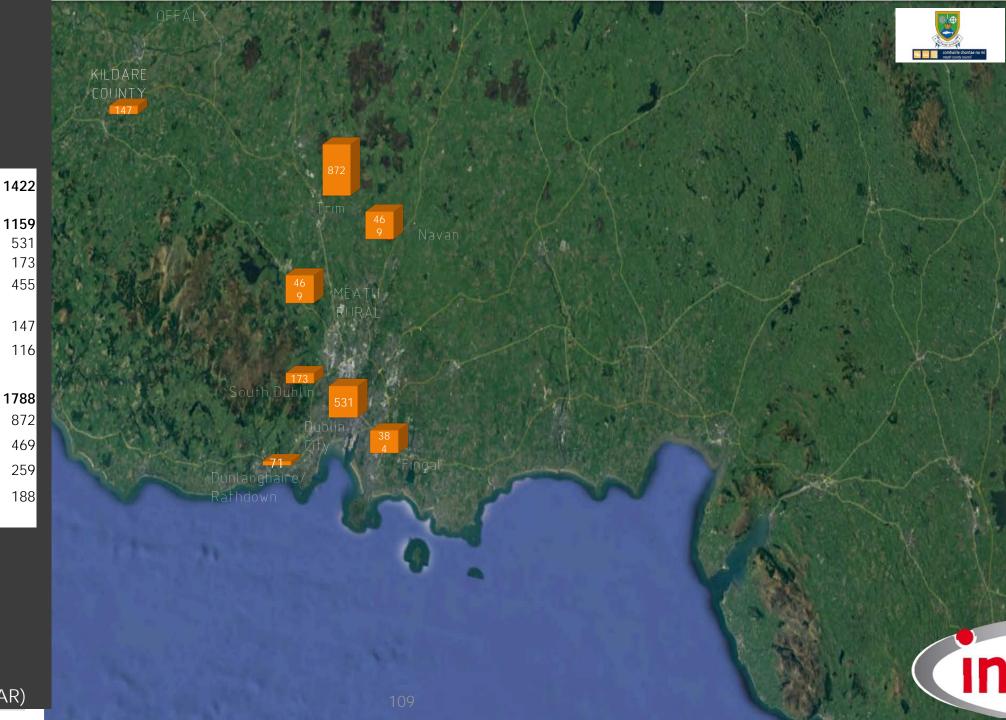
Navan

Meath rural

Other towns @<1%

Total commuting OUTSIDE the county 1422

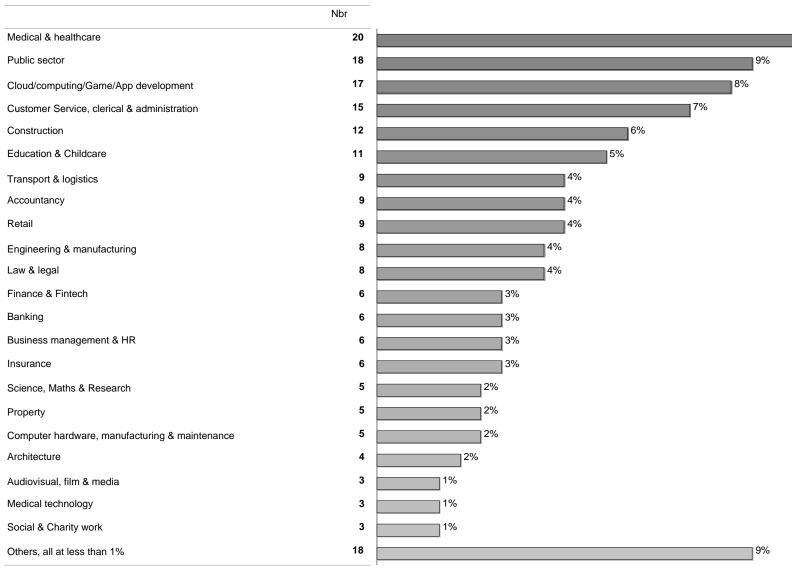
DUBLIN	11!
<ul> <li>Dublin City</li> </ul>	5
<ul> <li>South Dublin</li> </ul>	1
Fingal & Dunlaoghaire/Rathdown	4
Kildare	1
Other counties (@ <1%)	1
Total commuting INSIDE the county	178



### **TRIM**SKILLS BASE

- 1 in 10 (9%) of respondents from Navan was employed in medical & healthcare.
- 9% said they worked in public sector.
- A further 8% worked in cloud/computing/app development.







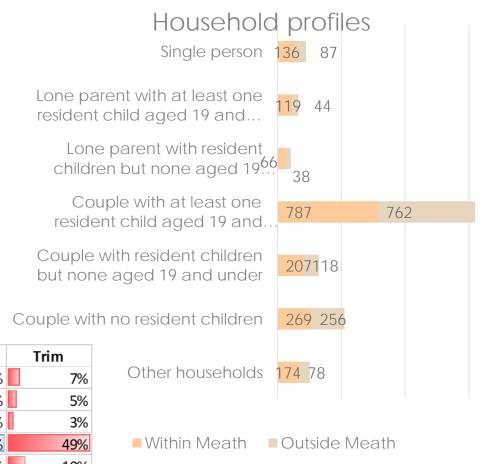
### **TRIM** HOUSEHOLD PROFILES\*

#### Parents travel further for work:

The most prevalent household profile is couples with at least one resident child aged 19 and under, followed by couples with no resident children.

Source: Census '16 (POWSCAR)

		Couple wit
	Meath	Trim
Single person	6%	7%
Lone parent with children aged 19 and under	5%	5%
Lone parent with children but none aged <19	3%	3%
Couple with children aged 19 and under	52%	49%
Couple with children but none aged <19	12%	10%
Couple with no resident children	15%	17%
Other households	7%	8%



#### **Total commuters**

416
380
186
4,444
818
1,044
783



## TRIM Highest Educational Achievement Level

• Trim registered the highest percentage of 3<sup>rd</sup> level qualified commuters who leave the county for work each day (68%).



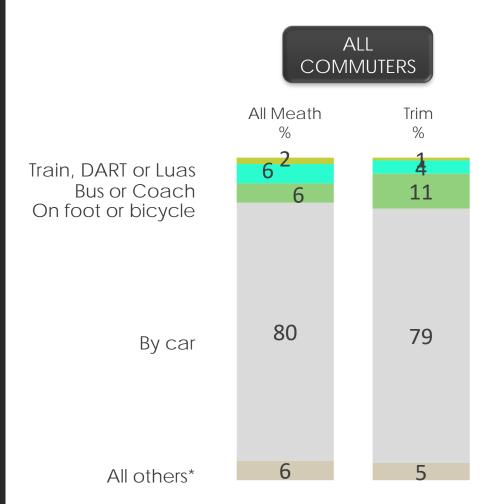


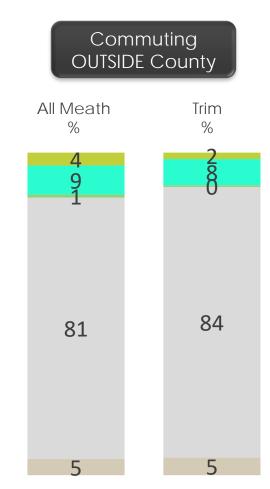


### **Trim**Transport Modal Split

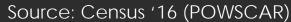
Comhairte chontae na m

- 1 in 10 commuters in Trim travels by foot or bike, however none of those leaving the county do so.
- The majority of commuters out of Dublin go by car.
  - 1 in 12 travels by bus, and a niche number by train.







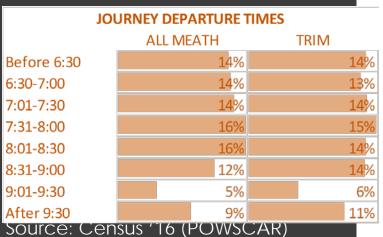


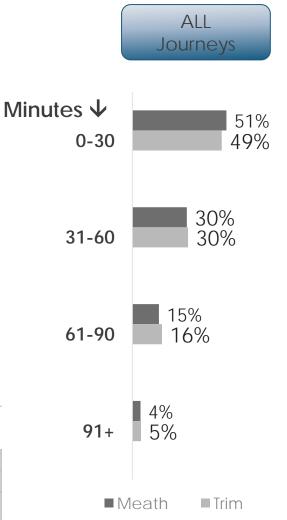
<sup>\*</sup>Others includes motorbike, scooter, van, & lorry

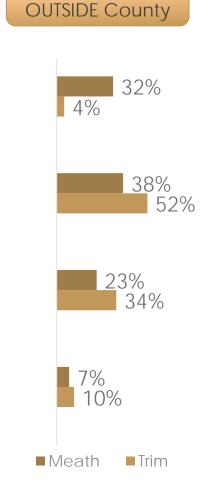
### TRIM JOURNEY TIMES

Combaine chontae na mí

- Trim residents leaving the county for work tend to spend longer on the commute.
  - A third spend 61-90 mins travelling to or from work.
  - 1 in 10 spend over 90 mins travelling each way.







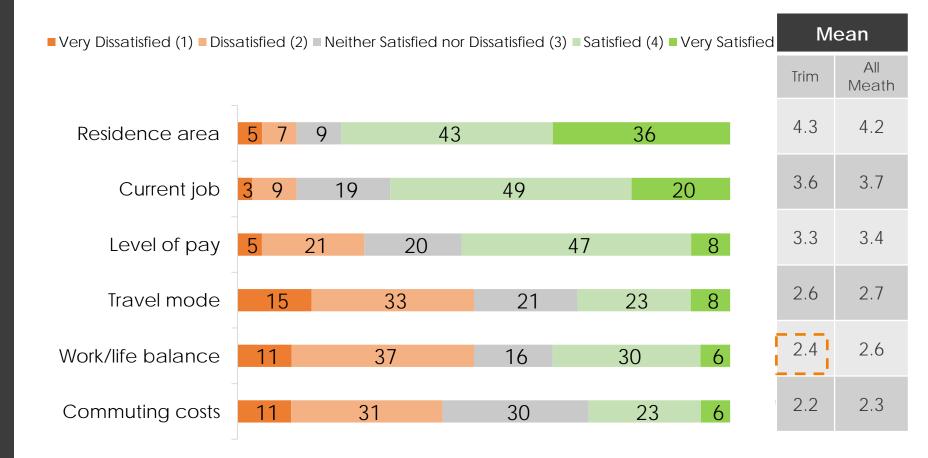
Commuting



### **TRIM**SATISFACTION LEVELS

- Just under 4 in 5 (79%) of the Trim commuters who took part in the survey registered satisfied/very satisfied with where they live.
  - Slightly higher satisfaction versus the total Meath county sample.
- Over 1 in 3 (31%) are satisfied with travel mode.
- They are significantly less satisfied (1 in 3) with work life balance (36%)
- Trim residents expressed their lowest satisfaction with commuting costs.





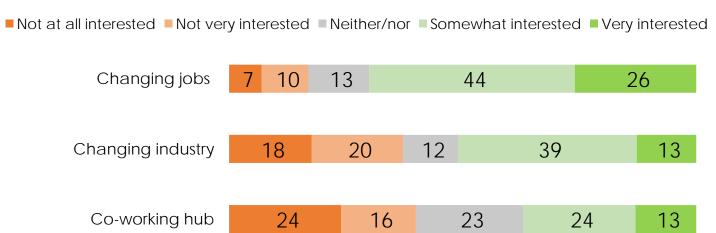


## TRIM ATTITUDES TO FLEXIBLE WORKING SOLUTIONS

- 68% somewhat or very interested in changing jobs to work closer to home – this is significantly higher than the whole sample for Meath
- Over half (52%) said they were interested in working closer to home in a different industry.
- 1 in 5 (19%) felt they were somewhat or very familiar with how hubs work.

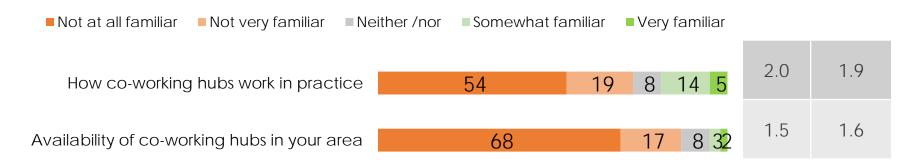


### **INTEREST IN WORKING CLOSER TO HOME:**



Mean	
Trim	All Meath
(3.7)	3.5
3.1	3.0
2.9	2.7

#### **AWARENESS OF HUBS**







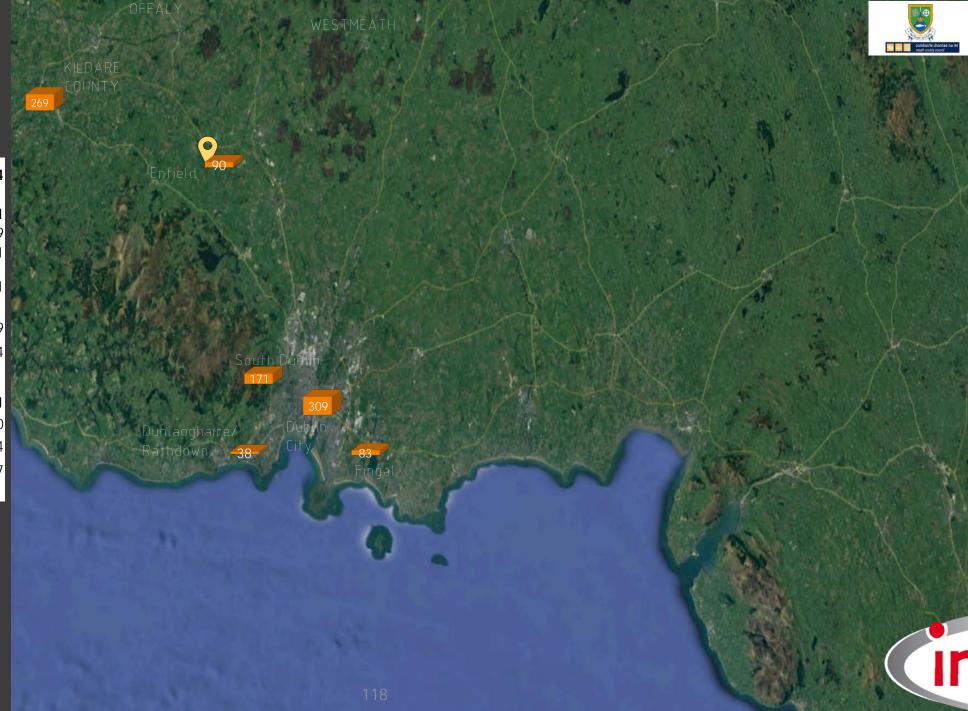
## Enfield





# ENFIELD COMMUTER FLOWS

Total commuting OUTSIDE the county	924
DUBLIN  Dublin City  South Dublin	<b>60</b> 1
<ul> <li>Fingal &amp; Dunlaoghaire/Rathdown</li> </ul>	121
Kildare	269
Other counties (@ <1%)	54
Total commuting INSIDE the county	201
Enfield	9(
Meath rural	64
Other towns @<1%	4

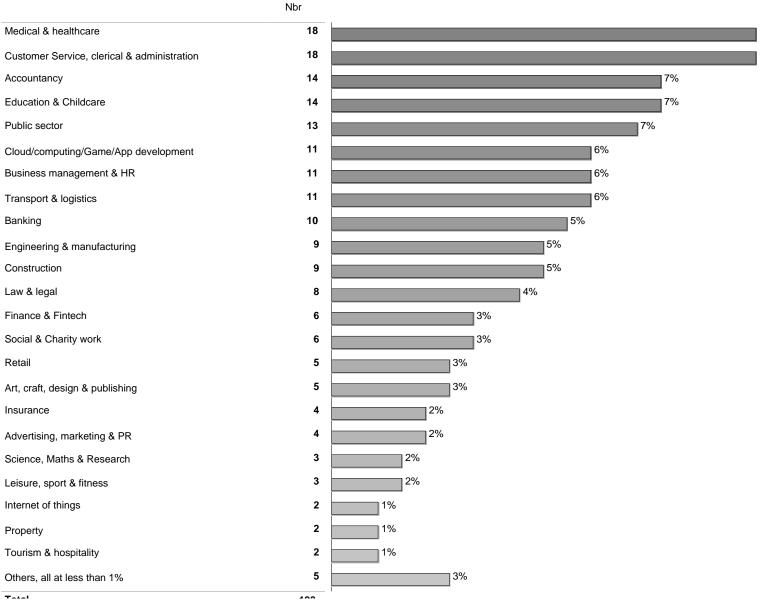


Source: Census '16 (POWSCAR)

### **ENFIELD**SKILLS BASE

- 1 in 10 (9%) respondents from Enfield was employed in medical & healthcare.
- A similar number worked in customer service, clerical & admin.







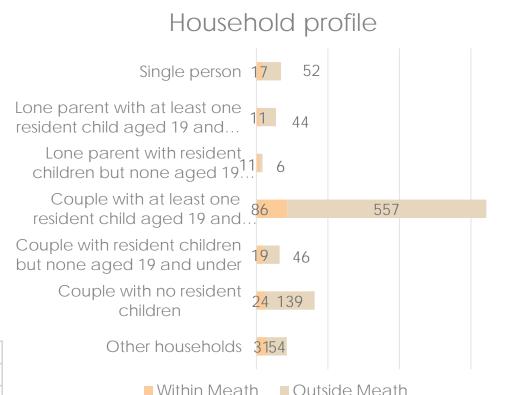
### ENFIELD HOUSEHOLD PROFILES\*



#### Parents travel further for work:

 The most prevalent household profile is couples with at least one resident child aged 19 and under, followed by couples with no resident children.

	Meath	Enfield
Single person	6%	6%
Lone parent with children aged 19 and under	5%	5%
Lone parent with children but none aged <19	3%	2%
Couple with children aged 19 and under	52%	59%
Couple with children but none aged <19	12%	6%
Couple with no resident children	15%	15%
Other households	7%	8%



#### **Total commuters**

69

55

**17** 

643

65

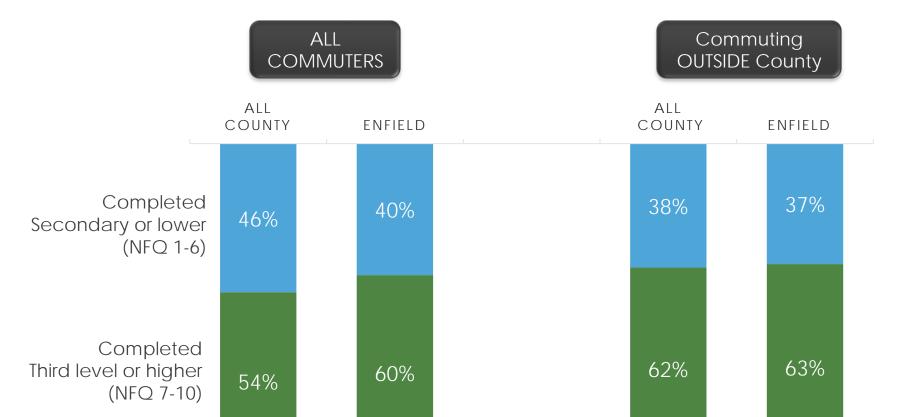
163

85



## ENFIELD Highest Educational Achievement Level

 Enfield commuters are a well educated bunch; 3 in 5 have completed qualifications at third level or above.





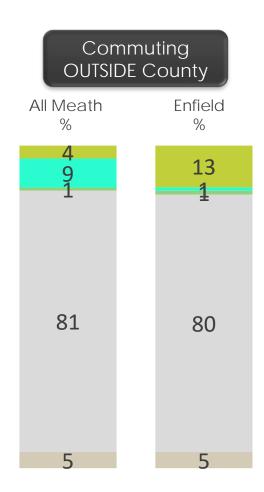


### **Enfield**Transport Modal Split

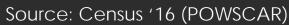
comhaife choritae na m

- Train accounts for over 1 in 8 (13%) of commuters out of Enfield.
- However, the remained, 4 in 5 (80%) travel to work by road.









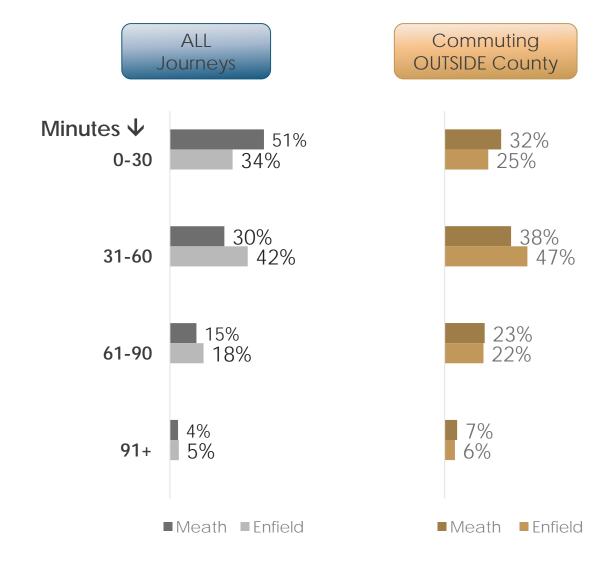
<sup>\*</sup>Others includes motorbike, scooter, van, & lorry

### ENFIELD TOWN JOURNEY TIMES



Enfield commuters
 have longer commutes
 in general versus the
 total county.

JOURNEY DEPARTURE TIMES		
	ALL MEATH	ENFIELD
Before 6:30	14%	18%
6:30-7:00	14%	16%
7:01-7:30	14%	16%
7:31-8:00	16%	<b>1</b> 5%
8:01-8:30	16%	12%
8:31-9:00	12%	8%
9:01-9:30	5%	4%
After 9:30	9%	12%

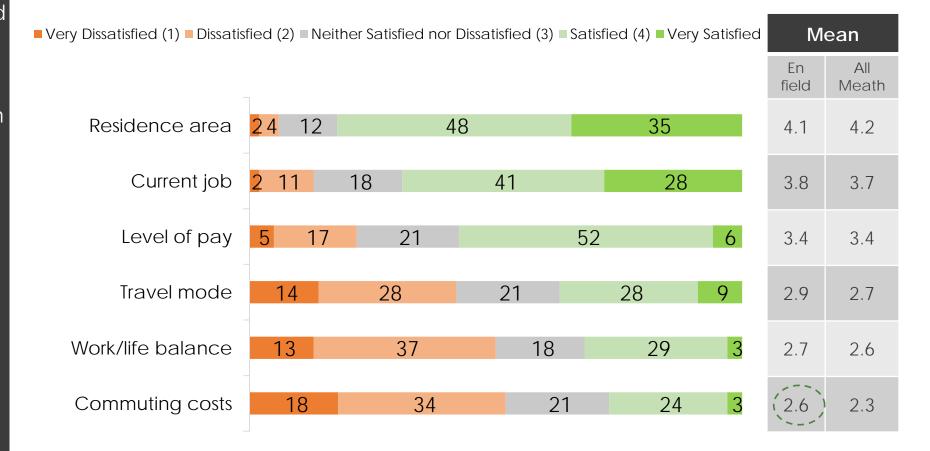




### **ENFIELD**SATISFACTION LEVELS

Comhairfe chontae na m

- Over 1 in 3 (37%) are satisfied or very satisfied with their travel mode.
- In in 3 (32%) are satisfied with work/life balance.
- Enfield residents are significantly more satisfied (27%) with commuting costs.





## ENFIELD ATTITUDES TO FLEXIBLE WORKING SOLUTIONS

- 2 in 3 (62%) somewhat or very interested in changing jobs to work closer to home
- Almost half (47%) said they were interested in working closer to home in a different industry.
- Only 15% felt they were somewhat or very familiar with how hubs work.

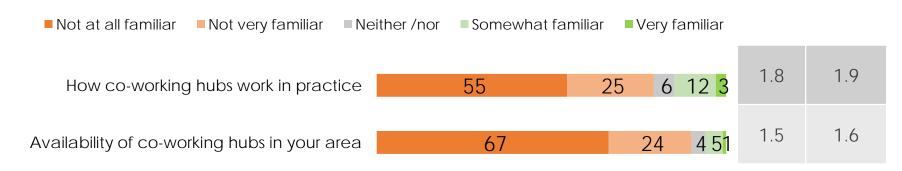


### **INTEREST IN WORKING CLOSER TO HOME:**



Mean	
Navan	All Meath
3.4	3.5
3.0	3.0
2.6	2.7

#### **AWARENESS OF HUBS**







For further information contact:

#### Eileen O'Connell

Managing Director eileen@interactions.ie

#### Claire Rountree

Research Director claire@interactions.ie

#### **Interactions Ltd**

p: +353 (1)201 7774

a: Unit 2 Beech Court, Kilcoole, Co.

Wicklow, Ireland

w: www.interactions.ie

