

Aria Assistance

Aria Assistance has been at the forefront of the development of assistance services within the UK and Ireland for over 40 years. Formerly part of the Europ Assistance Group, Aria Assistance is a leading provider of roadside assistance, travel insurance services, home emergency assistance and health assistance solutions including international private medical insurance.

Based in the UK since 1973, Aria Assistance opened its Irish Customer Assistance Centre, in Navan in 1998. The two centres in Navan and Haywards Heath are linked seamlessly in terms of technology and telephony to form in effect one virtual centre.

Catherine Carroll, Director of Human Resources, UK & Ireland said, "Navan has proven to be an ideal choice as a base for our Irish Headquarters. From the outset, we had great support from the IDA and our relationship with them has continued to be strong. In terms of location, Navan is extremely well located and the new M3 provides even easier access to Dublin for meetings and international travel.

We are proud to have obtained Excellence through people Gold Accreditation and Investors in People. Our 114 staff in Navan provide a range of services from assistance and claims to medical support and advice and policy sales. Specialist areas include a 24 hour triage nurse desk supported by 26 qualified nurses and midwives, registered with An Bord Altranais. In addition, our claims assessors hold accreditation from the insurance institute of Ireland, APA and CIP. We are fortunate that we are able to find quality, skilled staff in Navan and the surrounding area to deliver our range of services to our clients"